

Quarterly Statistics

Operational Statistics July 1999 – June 2000

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**Table 1a – Land title document receipt volume comparisons
July - June periods 1998/99 and 1999/00**

| | Transfers | | Mortgages | | Discharged Mortgages | | Others | | Total | | % Change |
|----------------|----------------|----------------|----------------|----------------|-------------------------|----------------|----------------|----------------|----------------|----------------|--------------|
| | 98/99 | 99/00 | 98/99 | 99/00 | 98/99 | 99/00 | 98/99 | 99/00 | 98/99 | 99/00 | |
| North Auckland | 66,732 | 66,281 | 60,937 | 58,238 | 61,399 | 58,622 | 69,406 | 66,793 | 258,474 | 249,934 | -3.3% |
| South Auckland | 34,829 | 34,211 | 27,671 | 26,734 | 28,491 | 26,725 | 37,533 | 36,640 | 128,524 | 124,310 | -3.3% |
| Gisborne | 2,406 | 2,326 | 1,809 | 1,794 | 1,807 | 1,815 | 2,861 | 2,651 | 8,883 | 8,586 | -3.3% |
| Taranaki | 4,956 | 5,242 | 4,524 | 4,322 | 4,597 | 4,519 | 5,115 | 5,383 | 19,192 | 19,466 | 1.4% |
| Hawke's Bay | 7,342 | 8,306 | 6,238 | 6,442 | 6,376 | 6,499 | 8,284 | 8,521 | 28,240 | 29,768 | 5.4% |
| Wellington | 35,884 | 38,417 | 30,231 | 31,266 | 30,558 | 31,398 | 29,554 | 30,232 | 126,227 | 131,313 | 4.0% |
| Nelson | 5,208 | 5,608 | 3,980 | 4,008 | 4,083 | 4,119 | 6,327 | 6,645 | 19,598 | 20,380 | 4.0% |
| Marlborough | 3,190 | 3,352 | 2,185 | 2,350 | 2,331 | 2,430 | 5,833 | 4,965 | 13,539 | 13,097 | -3.3% |
| Westland | 1,038 | 1,018 | 744 | 716 | 716 | 712 | 1,618 | 1,404 | 4,116 | 3,850 | -6.5% |
| Canterbury | 28,221 | 27,787 | 26,049 | 23,479 | 25,576 | 23,021 | 36,466 | 32,902 | 116,312 | 107,189 | -7.8% |
| Otago | 11,684 | 11,334 | 8,017 | 8,185 | 8,414 | 7,975 | 11,695 | 8,754 | 39,810 | 36,248 | -8.9% |
| Southland | 4,137 | 4,613 | 3,045 | 2,917 | 3,008 | 3,237 | 4,131 | 4,095 | 14,321 | 14,862 | 3.8% |
| TOTAL | 205,627 | 208,495 | 175,430 | 170,451 | 177,356 | 171,072 | 218,823 | 208,985 | 777,236 | 759,003 | -2.3% |

For the full 1999/00 financial year, national land title document receipts were 2.3% lower than for 1998/99. Transfers were slightly up, but fewer mortgages, discharges and other documents were received.

The final figure was significantly influenced by a fall of 16.7% in receipts during the last quarter, compared to the last quarter of 1998/99, reversing the increase of 3.1% in receipts for the 9 months to March 2000.

Of the larger offices, Wellington was the only one to record an increase in receipts for the year.

See Table 1a for land district statistics, and Graph 1 for the national trends.

**Table 1b – Land title plan lodgements and new title issues comparisons
July - June periods 1998/99 and 1999/00**

| | Plans Lodged | | % Change | New Titles Issued | | % Change |
|----------------|--------------|--------|----------|-------------------|--------|----------|
| | 98/99 | 99/00 | | 98/99 | 99/00 | |
| North Auckland | 5,074 | 5,009 | -1.3% | 21,863 | 22,334 | 2.2% |
| South Auckland | 2,588 | 2,339 | -9.6% | 11,059 | 9,279 | -16.1% |
| Gisborne | 134 | 130 | -3.0% | 593 | 442 | -25.5% |
| Taranaki | 299 | 296 | -1.0% | 820 | 810 | -1.2% |
| Hawke's Bay | 428 | 451 | 5.4% | 1,221 | 1,379 | 12.9% |
| Wellington | 1,653 | 1,873 | 13.3% | 6,284 | 7,211 | 14.8% |
| Nelson | 316 | 397 | 25.6% | 1,303 | 1,441 | 10.6% |
| Marlborough | 339 | 360 | 6.2% | 780 | 914 | 17.2% |
| Westland | 69 | 80 | 15.9% | 336 | 336 | 0.0% |
| Canterbury | 2,060 | 1,828 | -11.3% | 6,542 | 6,605 | 1.0% |
| Otago | 460 | 399 | -13.3% | 1,779 | 1,661 | -6.6% |
| Southland | 190 | 174 | -8.4% | 563 | 571 | 1.4% |
| TOTAL | 13,610 | 13,336 | -2.0% | 53,143 | 52,983 | -0.3% |

Plan lodgements and new title issues were both slightly down for 1990/00, compared to 1998/99. However, a high level of new title issues in May 2000 resulted in an increase of 7.4% in this activity over the last quarter, compared to the same period last year.

Wellington recorded strong annual increases in both title plans received and new titles issued, while South Auckland experienced significant decreases in both of these activities.

See Table 1b for land district statistics, and Graph 2 for the national trends.

**Table 2 – Land title search activity volume comparisons
July - June periods 1998/99 and 1999/00**

| | Title Searches | | % Change | Guaranteed Searches | | % Change | Document Searches | | % Change |
|----------------|----------------|---------|----------|---------------------|---------|----------|-------------------|---------|----------|
| | 1998/99 | 1999/00 | | 1998/99 | 1999/00 | | 1998/99 | 1999/00 | |
| North Auckland | 300,851 | 285,026 | -5.3% | 74,021 | 72,957 | -1.4% | 72,758 | 70,072 | -3.7% |
| South Auckland | 134,405 | 128,072 | -4.7% | 30,777 | 28,943 | -6.0% | 26,801 | 27,191 | 1.5% |
| Gisborne | 9,909 | 10,933 | 10.3% | 1,608 | 1,801 | 12.0% | 1,207 | 1,586 | 31.4% |
| Taranaki | 26,271 | 23,649 | -10.0% | 2,974 | 2,889 | -2.9% | 2,587 | 2,498 | -3.4% |
| Hawke's Bay | 30,878 | 33,320 | 7.9% | 6,327 | 7,160 | 13.2% | 5,705 | 5,523 | -3.2% |
| Wellington | 118,830 | 127,788 | 7.5% | 33,985 | 34,911 | 2.7% | 26,063 | 33,026 | 26.7% |
| Nelson | 23,404 | 22,702 | -3.0% | 4,355 | 4,466 | 2.5% | 5,627 | 5,970 | 6.1% |
| Marlborough | 15,212 | 15,378 | 1.1% | 2,441 | 2,690 | 10.2% | 3,947 | 4,202 | 6.5% |
| Westland | 6,817 | 7,004 | 2.7% | 504 | 634 | 25.8% | 1,581 | 1,721 | 8.9% |
| Canterbury | 119,077 | 108,276 | -9.1% | 27,625 | 26,871 | -2.7% | 36,087 | 33,369 | -7.5% |
| Otago | 53,724 | 51,932 | -3.3% | 8,308 | 8,498 | 2.3% | 10,131 | 9,988 | -1.4% |
| Southland | 23,071 | 24,373 | 5.6% | 3,049 | 3,305 | 8.4% | 2,594 | 2,847 | 9.8% |
| TOTAL | 862,449 | 838,453 | -2.8% | 195,974 | 195,125 | -0.4% | 195,088 | 197,993 | 1.5% |

Total land title searches were down by 1.75% for 1999/00, compared to 1998/99. Although document searches were up by 1.5%, title searches were 2.8% lower.

All search volumes were considerably lower during the last quarter of 1999/00, compared to the last quarter of 1998/99 – title searches by 4.7%; guaranteed searches by 12.6%; and document searches by 8%.

See Graphs 1 and 3 for the national trends.

**Table 3 – Land title issue/re-issue performance
April - June 2000**

| Number of days | April | | | May | | | June | | |
|----------------|-------|------|------|-----|-----|-----|------|------|------|
| | 10 | 12 | 15 | 10 | 12 | 15 | 10 | 12 | 15 |
| Standard (%) | 50% | 75% | 95% | 50% | 75% | 95% | 50% | 75% | 95% |
| North Auckland | 96% | 97% | 99% | 97% | 99% | 99% | 94% | 96% | 97% |
| South Auckland | 89% | 94% | 97% | 67% | 87% | 92% | 51% | 71% | 96% |
| Gisborne | 91% | 94% | 98% | 98% | 98% | 99% | 99% | 100% | 100% |
| Taranaki | 99% | 100% | 100% | 95% | 96% | 98% | 93% | 94% | 97% |
| Hawke's Bay | 25% | 57% | 92% | 35% | 76% | 92% | 94% | 97% | 98% |
| Wellington | 85% | 91% | 97% | 92% | 97% | 97% | 86% | 93% | 95% |
| Nelson | 87% | 90% | 95% | 84% | 90% | 99% | 81% | 89% | 97% |
| Marlborough | 99% | 99% | 100% | 93% | 96% | 98% | 95% | 95% | 100% |
| Westland | 95% | 100% | 100% | 96% | 97% | 98% | 100% | 100% | 100% |
| Canterbury | 93% | 94% | 95% | 94% | 96% | 98% | 97% | 98% | 99% |
| Otago | 91% | 96% | 98% | 49% | 54% | 65% | 26% | 27% | 32% |
| Southland | 88% | 92% | 93% | 93% | 96% | 99% | 98% | 99% | 99% |

The improved performance times recorded for the issue/re-issue of titles during the earlier months of the 1999/00 financial year have generally been maintained. While the implementation of *Landonline* affected the Dunedin office performance during May and June, 95% (May) and 92% (June) of Otago titles were issued/re-issued within 20 working days.

**Table 4 – Survey plan lodgements
April - June periods 1999 and 2000**

| | April | | % Change | May | | % Change | June | | % Change |
|----------------|--------------|--------------|---------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | 1999 | 2000 | | 1999 | 2000 | | 1999 | 2000 | |
| North Auckland | 440 | 382 | -13.2% | 492 | 505 | 2.6% | 465 | 470 | 1.1% |
| South Auckland | 198 | 176 | -11.1% | 259 | 238 | -8.1% | 228 | 203 | -11.0% |
| Gisborne | 7 | 12 | 71.4% | 17 | 5 | -70.6% | 22 | 15 | -31.8% |
| Taranaki | 28 | 27 | -3.6% | 36 | 36 | 0.0% | 20 | 32 | 60.0% |
| Hawke's Bay | 33 | 35 | 6.1% | 59 | 41 | -30.5% | 55 | 43 | -21.8% |
| Wellington | 130 | 126 | -3.1% | 166 | 184 | 10.8% | 161 | 178 | 10.6% |
| Nelson | 35 | 32 | -8.6% | 29 | 35 | 20.7% | 25 | 37 | 48.0% |
| Marlborough | 27 | 20 | -25.9% | 40 | 40 | 0.0% | 30 | 31 | 3.3% |
| Westland | 8 | 8 | 0.0% | 9 | 8 | -11.1% | 8 | 5 | -37.5% |
| Canterbury | 154 | 139 | -9.7% | 172 | 163 | -5.2% | 180 | 156 | -13.3% |
| Otago | 50 | 36 | -28.0% | 52 | 58 | 11.5% | 51 | 68 | 33.3% |
| Southland | 32 | 16 | -50.0% | 23 | 23 | 0.0% | 16 | 19 | 18.8% |
| TOTAL | 1,142 | 1,009 | -11.6% | 1,354 | 1,336 | -1.3% | 1,261 | 1,257 | -0.3% |

Although some large variances were experienced in individual months and between offices, the overall result was that survey plan lodgements in 1999/00 were up by 1% on a national basis, compared to 1998/99.

Of the larger offices, Wellington had a moderate increase in plan receipts for the last quarter, compared to the same period in 1998/99, while South Auckland and Canterbury plan receipts were considerably lower.

See Graph 4 for national trends in plan lodgements and approvals

**Table 5 – Survey plan volumes lodged by accredited and non-accredited surveyors
April - June 2000**

| | April | | | | May | | | | June | | | |
|----------------|------------|--------------|------------|--------------|--------------|--------------|------------|--------------|------------|--------------|------------|--------------|
| | Accd | % of Total | Non - Accd | % of Total | Accd | % of Total | Non - Accd | % of Total | Accd | % of Total | Non - Accd | % of Total |
| North Auckland | 248 | 64.9% | 134 | 35.1% | 325 | 64.4% | 180 | 35.6% | 303 | 64.5% | 167 | 35.5% |
| South Auckland | 161 | 91.5% | 15 | 8.5% | 214 | 89.9% | 24 | 10.1% | 189 | 93.1% | 14 | 6.9% |
| Gisborne | 10 | 83.3% | 2 | 16.7% | 3 | 60.0% | 2 | 40.0% | 15 | 100.0% | 0 | 0.0% |
| Taranaki | 22 | 81.5% | 5 | 18.5% | 28 | 77.8% | 8 | 22.2% | 20 | 62.5% | 12 | 37.5% |
| Hawke's Bay | 17 | 48.6% | 18 | 51.4% | 23 | 56.1% | 18 | 43.9% | 18 | 41.9% | 25 | 58.1% |
| Wellington | 104 | 82.5% | 22 | 17.5% | 142 | 77.2% | 42 | 22.8% | 139 | 78.1% | 39 | 21.9% |
| Nelson | 29 | 90.6% | 3 | 9.4% | 32 | 91.4% | 3 | 8.6% | 36 | 97.3% | 1 | 2.7% |
| Marlborough | 19 | 95.0% | 1 | 5.0% | 40 | 100.0% | 0 | 0.0% | 30 | 96.8% | 1 | 3.2% |
| Westland | 6 | 75.0% | 2 | 25.0% | 7 | 87.5% | 1 | 12.5% | 4 | 80.0% | 1 | 20.0% |
| Canterbury | 120 | 86.3% | 19 | 13.7% | 149 | 91.4% | 14 | 8.6% | 149 | 95.5% | 7 | 4.5% |
| Otago | 22 | 61.1% | 14 | 38.9% | 48 | 82.8% | 10 | 17.2% | 56 | 82.4% | 12 | 17.6% |
| Southland | 10 | 62.5% | 6 | 37.5% | 19 | 82.6% | 4 | 17.4% | 10 | 52.6% | 9 | 47.4% |
| TOTAL | 768 | 76.1% | 241 | 23.9% | 1,030 | 77.1% | 306 | 22.9% | 969 | 77.1% | 288 | 22.9% |

The proportion of survey plans lodged by accredited surveyors continues to increase. In both May and June 2000, 77.1% of all plans received nationally were lodged by accredited surveyors. The monthly average for

the last quarter of 1999/00 was 76.8%, compared to 74.3% for the third quarter. However, the proportion varies considerably between land districts.

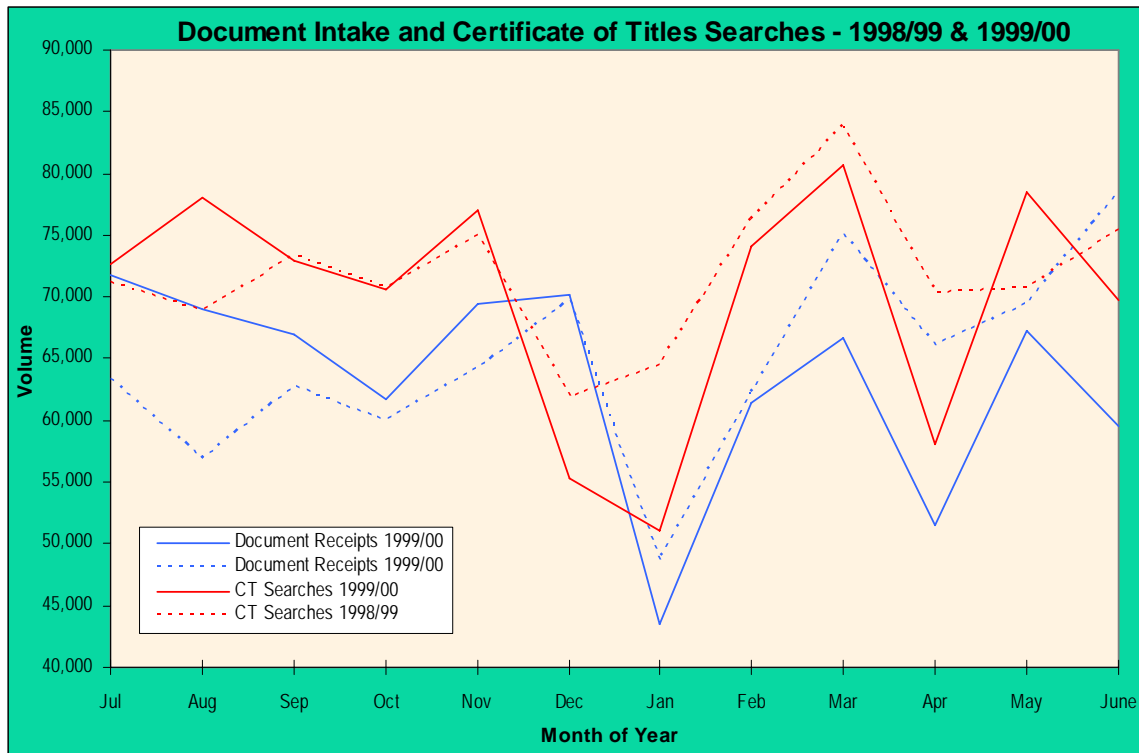
**Table 6 – Survey plan processing performance
April - June 2000**

| Accredited Surveyors | | | | Non-accredited Surveyors | | |
|----------------------|----------------------------------|------|------|----------------------------------|------|------|
| Standard | 90% processed in 10 working days | | | 90% processed in 20 working days | | |
| | April | May | June | April | May | June |
| North Auckland | 89% | 91% | 89% | 94% | 92% | 95% |
| South Auckland | 99% | 98% | 98% | 97% | 100% | 93% |
| Gisborne | 100% | 83% | 100% | 100% | 100% | 100% |
| Taranaki | 94% | 88% | 100% | 92% | 93% | 100% |
| Hawke's Bay | 93% | 91% | 100% | 93% | 94% | 96% |
| Wellington | 100% | 94% | 94% | 100% | 92% | 95% |
| Nelson | 100% | 94% | 100% | 100% | 100% | 100% |
| Marlborough | 83% | 100% | 100% | 100% | 100% | 100% |
| Westland | 100% | 100% | 100% | 100% | 100% | 100% |
| Canterbury | 83% | 95% | 97% | 100% | 97% | 100% |
| Otago | 95% | 70% | 44% | 60% | 63% | 35% |
| Southland | 100% | 100% | 100% | 100% | 100% | 100% |
| NATIONAL | 93% | 93% | 91% | 95% | 93% | 92% |

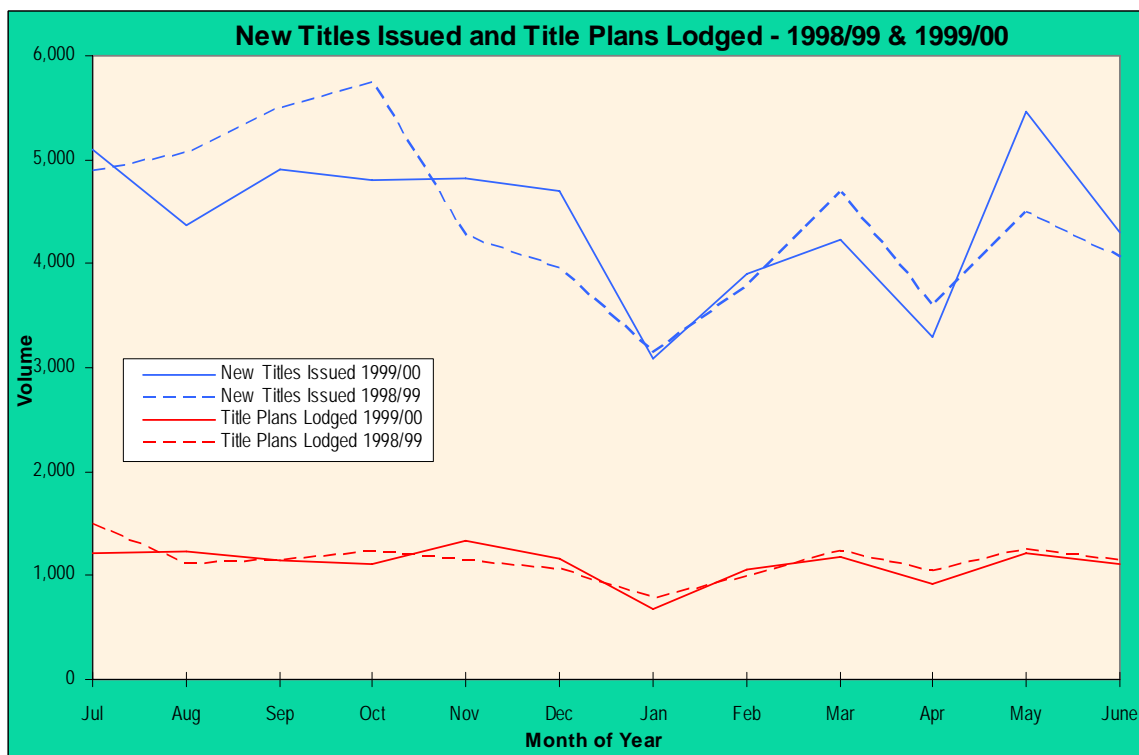
Note: The national performance is based on total plans processed - not on average individual office performance

The timeliness standards for survey plan processing were again exceeded on a national basis in each month of the last quarter. This was achieved in spite of the impact that the implementation of *Landonline* had on the Dunedin office performance during the quarter.

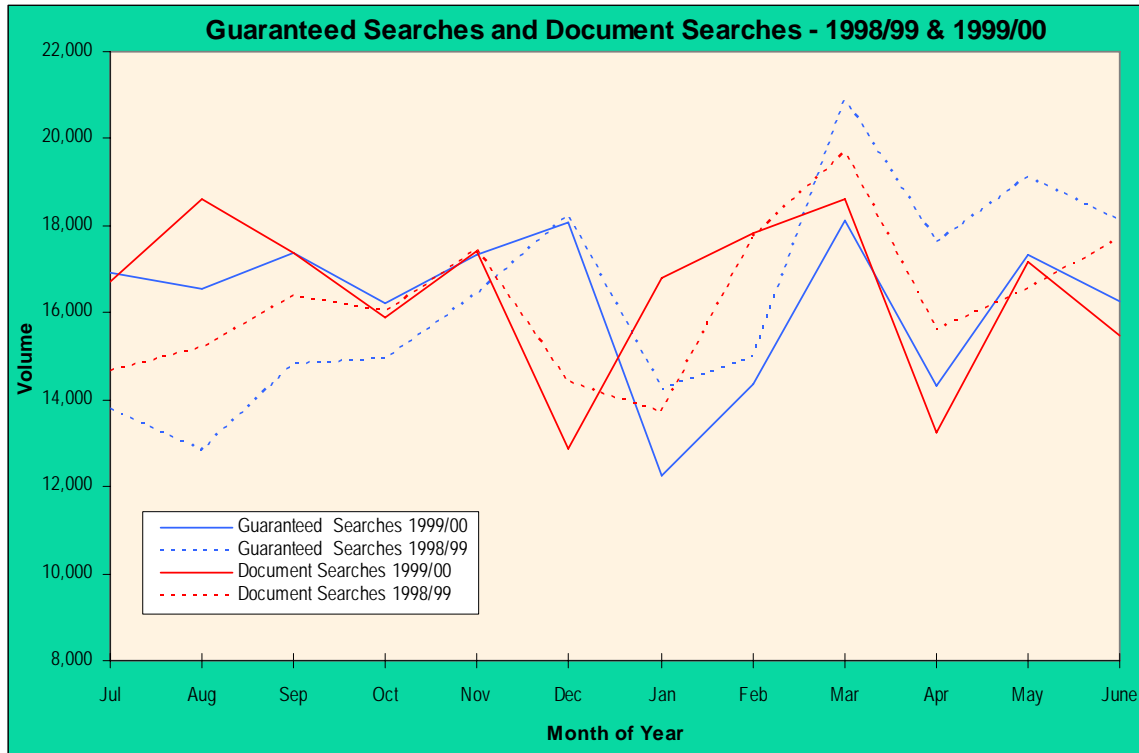
Graph 1



Graph 2



Graph 3



Graph 4

