

Quarterly Statistics

Operational Statistics July 2000 – December 2000

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**Table 1a – Land title document receipt volume comparisons
July - December periods 1999 and 2000**

	Transfers		Mortgages		Discharged Mortgages		Others		Total for Period		% Change
	1999	2000	1999	2000	1999	2000	1999	2000	1999	2000	
North Auckland	35,572	29,874	31,722	25,619	31,979	25,940	36,793	30,444	136,066	111,877	-17.8%
South Auckland	18,307	14,769	14,599	11,204	14,553	11,481	20,246	15,458	67,705	52,912	-21.8%
Gisborne	1,255	1,167	982	900	988	916	1,400	1,220	4,625	4,203	-9.1%
Taranaki	2,751	2,507	2,350	1,954	2,394	2,057	2,864	2,468	10,359	8,986	-13.3%
Hawke's Bay	4,236	3,932	3,306	2,984	3,308	3,135	4,575	4,076	15,425	14,127	-8.4%
Wellington	20,090	16,718	16,729	13,240	16,667	13,436	15,927	14,083	69,413	57,477	-17.2%
Nelson	2,967	2,604	2,182	1,732	2,200	1,832	3,611	3,185	10,960	9,353	-14.7%
Marlborough	1,759	1,539	1,227	1,107	1,282	1,141	2,638	2,159	6,906	5,946	-13.9%
Westland	515	526	369	347	337	353	795	751	2,016	1,977	-1.9%
Canterbury	14,614	12,455	12,606	10,293	12,245	10,050	17,729	13,881	57,194	46,679	-18.4%
Otago	5,913	6,002	4,125	4,709	4,229	4,197	6,383	4,546	20,650	19,454	-5.8%
Southland	2,373	1,853	1,540	1,150	1,631	1,262	2,229	1,503	7,773	5,768	-25.8%
TOTAL	110,352	93,946	91,737	75,239	91,813	75,800	115,190	93,774	409,092	338,759	-17.2%

The volume of land title documents received nationally during the July – December 2000 period was about 17% lower than for the same period in 1999. For the October – December 2000 quarter the volume was 18.5% lower than in 1999.

For the 2000 half-year, every office received fewer documents. Volume reductions in the larger volume offices ranged from 17% in Wellington to nearly 22% in South Auckland.

The national volume of documents received was lower for each of the twelve months from January to December 2000 than for the corresponding month of 1999. The total volume received over the full year period was 17.5% lower than for the full 1999 year.

See Graph 1 for monthly national document receipts during 1999 and 2000.

**Table 1b – Land title plan lodgements and new title issues comparisons
July - December periods 1999 and 2000**

	Plans Lodged		% Change	New Titles Issued		% Change
	1999	2000		1999	2000	
North Auckland	2,708	2,407	-11.1%	12,522	10,850	-13.4%
South Auckland	1,295	1,110	-14.3%	4,610	4,811	4.4%
Gisborne	77	55	-28.6%	249	224	-10.0%
Taranaki	148	116	-21.6%	451	424	-6.0%
Hawke's Bay	236	224	-5.1%	797	620	-22.2%
Wellington	920	852	-7.4%	3,670	3,456	-5.8%
Nelson	204	210	2.9%	758	776	2.4%
Marlborough	187	170	-9.1%	464	421	-9.3%
Westland	45	32	-28.9%	180	194	7.8%
Canterbury	998	799	-19.9%	3,739	3,272	-12.5%
Otago	285	301	5.6%	944	1,171	24.0%
Southland	85	54	-36.5%	320	269	-15.9%
TOTAL	7,188	6,330	-11.9%	28,704	26,488	-7.7%

Land title plan lodgements were 11.9% lower for the July – December 2000 half-year than for the same period in 1999. Of the larger volume offices, Canterbury had 20% fewer lodgements, while North Auckland and South Auckland were down by 11% and about 14% respectively.

Although land title plan receipts nationally were about 12% lower for the July – December 2000 half-year compared to the same period in 1999, new title issues were down by less than 8%.

Of the larger volume offices, North Auckland and Canterbury each issued about 13% fewer new titles and Wellington was down about 6%. South Auckland went against the trend, issuing 4.4% more new titles.

The implementation of *Landonline* in the Dunedin office has distorted volume comparisons relating to the Otago and Southland offices, as Dunedin has taken over Southland business. However, the combined activity of the two offices showed a decrease of 4% in plans lodged, and an increase of 14% in new titles issued for the July – December 2000 period, compared to 1999.

See Graph 2 for monthly national volumes of title plan lodgements and new title issues during 1999 and 2000.

**Table 2 –Land title search activity volume comparisons
July - December periods 1999 and 2000**

	Title Searches			% Change			Guaranteed Searches			% Change			Document Searches			% Change			Total Searches % Change
	1999	2000		1999	2000		1999	2000		1999	2000		1999	2000					
North Auckland	144,839	129,422	-10.6%	39,454	32,561	-17.5%	35,964	31,441	-12.6%	-12.2%									
South Auckland	64,652	57,902	-10.4%	15,320	12,511	-18.3%	13,661	12,049	-11.8%	-11.9%									
Gisborne	5,493	5,013	-8.7%	929	942	1.4%	841	807	-4.0%	-6.9%									
Taranaki	12,140	11,183	-7.9%	1,492	1,340	-10.2%	1,239	1,184	-4.4%	-7.8%									
Hawke's Bay	16,852	15,416	-8.5%	3,610	3,124	-13.5%	2,777	2,860	3.0%	-7.9%									
Wellington	64,831	61,764	-4.7%	18,249	15,262	-16.4%	14,104	14,226	0.9%	-6.1%									
Nelson	11,479	11,030	-3.9%	2,227	2,170	-2.6%	2,838	3,059	7.8%	-1.7%									
Marlborough	7,762	6,392	-17.7%	1,319	1,241	-5.9%	2,300	1,520	-33.9%	-19.6%									
Westland	3,519	3,281	-6.8%	296	323	9.1%	869	622	-28.4%	-9.8%									
Canterbury	56,172	48,869	-13.0%	14,009	11,890	-15.1%	17,957	13,398	-25.4%	-15.9%									
Otago	27,103	24,176	-10.8%	4,067	3,486	-14.3%	4,993	3,912	-21.7%	-12.7%									
Southland	11,551	11,050	-4.3%	1,534	1,260	-17.9%	1,315	1,028	-21.8%	-7.4%									
TOTAL	426,393	385,498	-9.6%	102,506	86,110	-16.0%	98,858	86,106	-12.9%	-11.2%									

Total search volumes for the July – December 2000 half-year were 11% lower than for the same period in 1999. Guaranteed searches were most affected, being down by 16%.

The national volume of land title searches for the January – December 2000 year was 8.9% lower than for the full 1999 year.

See Graph 1 for monthly national land title search volumes, and Graph 3 for monthly national guaranteed title and title document search volumes during 1999 and 2000.

**Table 3 – Land title issue/re-issue performance
October - December 2000**

	October			November			December		
	10	12	15	10	12	15	10	12	15
Standard (%)	50%	75%	95%	50%	75%	95%	50%	75%	95%
North Auckland	95%	98%	99%	93%	96%	98%	94%	97%	99%
South Auckland	96%	97%	98%	95%	97%	98%	92%	97%	98%
Gisborne	95%	95%	96%	97%	99%	99%	94%	94%	96%
Taranaki	97%	98%	98%	100%	100%	100%	95%	95%	97%
Hawke's Bay	98%	100%	100%	83%	90%	95%	88%	92%	98%
Wellington	84%	93%	97%	82%	89%	95%	92%	95%	97%
Nelson	73%	76%	89%	86%	91%	94%	94%	97%	100%
Marlborough	87%	93%	99%	94%	96%	100%	84%	90%	92%
Westland	97%	99%	99%	93%	94%	100%	99%	99%	99%
Canterbury	92%	98%	99%	85%	89%	99%	68%	81%	93%
Otago	61%	71%	82%	19%	35%	64%	20%	48%	67%
Southland	98%	99%	99%	90%	99%	100%	27%	30%	30%

Otago's performance for title issues/re-issues during the October – December quarter was significantly improved compared to the July – September 2000 quarter, although this office was unable to meet the timeliness standards as Landonline implementation continued.

Apart from a small number of near misses, all other offices bettered the timeliness standards.

**Table 4 – Survey plan lodgements
October - December periods 1999 and 2000**

	October		% Change	November		% Change	December		% Change	Total Quarter		% Change
	1999	2000		1999	2000		1999	2000		1999	2000	
North Auckland	485	393	-19.0%	574	495	-13.8%	460	382	-17.0%	1519	1270	-16.4%
South Auckland	220	188	-14.5%	232	219	-5.6%	252	166	-34.1%	704	573	-18.6%
Gisborne	13	9	-30.8%	14	11	-21.4%	17	10	-41.2%	44	30	-31.8%
Taranaki	23	20	-13.0%	35	28	-20.0%	32	45	40.6%	90	93	3.3%
Hawke's Bay	39	39	0.0%	46	42	-8.7%	49	38	-22.4%	134	119	-11.2%
Wellington	144	143	-0.7%	182	139	-23.6%	140	151	7.9%	466	433	-7.1%
Nelson	43	35	-18.6%	35	32	-8.6%	36	37	2.8%	114	104	-8.8%
Marlborough	22	30	36.4%	37	32	-13.5%	35	23	-34.3%	94	85	-9.6%
Westland	7	13	85.7%	13	11	-15.4%	9	6	-33.3%	29	30	3.4%
Canterbury	159	148	-6.9%	184	149	-19.0%	172	95	-44.8%	515	392	-23.9%
Otago	30	46	53.3%	56	68	21.4%	59	63	6.8%	145	177	22.1%
Southland	12	20	66.7%	22	NA	NA	12	NA	NA	46	20	-56.5%
TOTAL	1,197	1,084	-9.4%	1,430	1,226	-14.3%	1,273	1,016	-20.2%	3900	3326	-14.7%

Survey plan lodgements for the October – December 2000 quarter were down by nearly 15% compared to the same quarter in 1999. Of the larger volume offices, Canterbury experienced a decrease of about 24% in plan lodgements. North Auckland and South Auckland lodgements were down by about 16% and 19% respectively.

See Graph 4 for monthly national survey plan lodgements and approvals during 1999 and 2000.

**Table 5 – Survey plan volumes lodged by accredited and non-accredited surveyors
October - December 2000**

	October				November				December				Total Quarter			
	Accd	% of Total	Non - Accd	% of Total	Accd	% of Total	Non - Accd	% of Total	Accd	% of Total	Non - Accd	% of Total	Accd	% of Total	Non - Accd	% of Total
North Auckland	252	64.1%	141	35.9%	323	65.3%	172	34.7%	239	62.6%	143	37.4%	814	64.1%	456	35.9%
South Auckland	174	92.6%	14	7.4%	194	88.6%	25	11.4%	151	91.0%	15	9.0%	519	90.6%	54	9.4%
Gisborne	8	88.9%	1	11.1%	10	90.9%	1	9.1%	10	100.0%	0	0.0%	28	93.3%	2	6.7%
Taranaki	16	80.0%	4	20.0%	24	85.7%	4	14.3%	41	91.1%	4	8.9%	81	87.1%	12	12.9%
Hawke's Bay	18	46.2%	21	53.8%	18	42.9%	24	57.1%	12	31.6%	26	68.4%	48	40.3%	71	59.7%
Wellington	109	76.2%	34	23.8%	107	77.0%	32	23.0%	132	87.4%	19	12.6%	348	80.4%	85	19.6%
Nelson	28	80.0%	7	20.0%	29	90.6%	3	9.4%	37	100.0%	0	0.0%	94	90.4%	10	9.6%
Marlborough	29	96.7%	1	3.3%	32	100.0%	0	0.0%	23	100.0%	0	0.0%	84	98.8%	1	1.2%
Westland	8	61.5%	5	38.5%	5	45.5%	6	54.5%	3	50.0%	3	50.0%	16	53.3%	14	46.7%
Canterbury	141	95.3%	7	4.7%	135	90.6%	14	9.4%	82	86.3%	13	13.7%	358	91.3%	34	8.7%
Otago	36	78.3%	10	21.7%	41	60.3%	27	39.7%	45	71.4%	18	28.6%	122	68.9%	55	31.1%
Southland	15	75.0%	5	25.0%	NA	NA	NA	NA	NA	NA	NA	NA	15	NA	5	NA
TOTAL	834	76.9%	250	23.1%	918	74.9%	308	25.1%	775	76.3%	241	23.7%	2,527	76.0%	799	24.0%

For the October – December 2000 quarter 76% of all survey plans received were lodged by Accredited Surveyors.

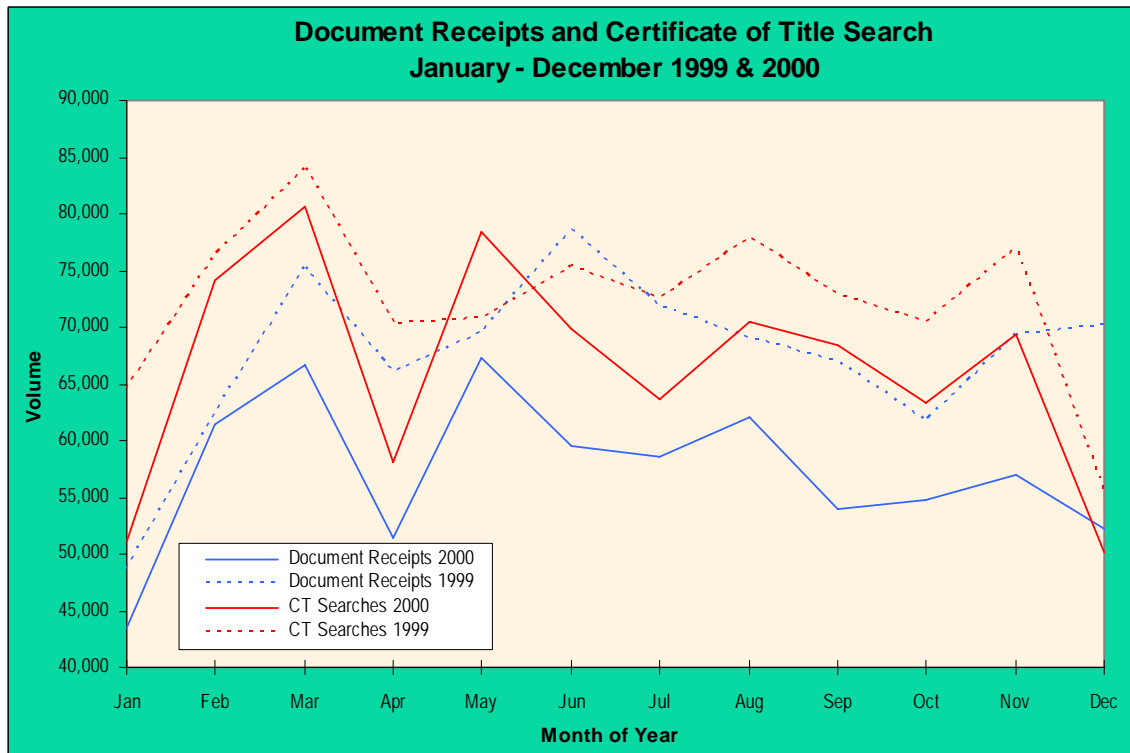
**Table 6 – Survey plan processing performance
October - December 2000**

Standard	Accredited Surveyors			Non-accredited Surveyors		
	90% processed in 10 working days			90% processed in 20 working days		
	October	November	December	October	November	December
North Auckland	92%	85%	90%	93%	93%	96%
South Auckland	100%	100%	93%	83%	92%	95%
Gisborne	92%	100%	100%	100%	100%	100%
Taranaki	100%	100%	100%	100%	100%	100%
Hawke's Bay	94%	100%	100%	100%	100%	100%
Wellington	96%	100%	99%	100%	100%	100%
Nelson	100%	100%	100%	100%	100%	100%
Marlborough	97%	100%	100%	100%	100%	100%
Westland	100%	100%	100%	100%	100%	100%
Canterbury	92%	99%	100%	86%	95%	74%
Otago	40%	39%	27%	61%	67%	42%
Southland	100%	NA	NA	100%	NA	NA
NATIONAL	91%	91%	92%	87%	94%	89%

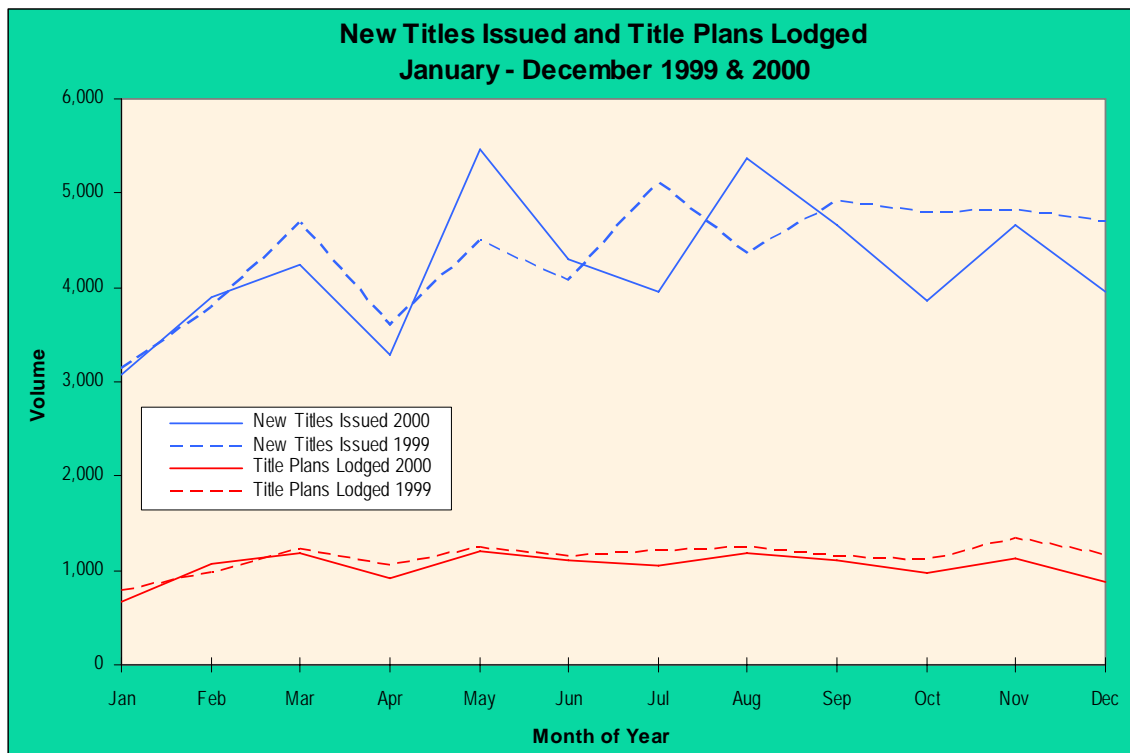
Note: The national performance is based on total plans processed - not on average individual office performance

As expected, Otago plan processing times were outside the standards throughout the quarter as Landonline implementation progressed. Only two other offices missed meeting the performance targets for every month – North Auckland (for accredited surveyors in November) and Canterbury (for non-accredited surveyors in October and December).

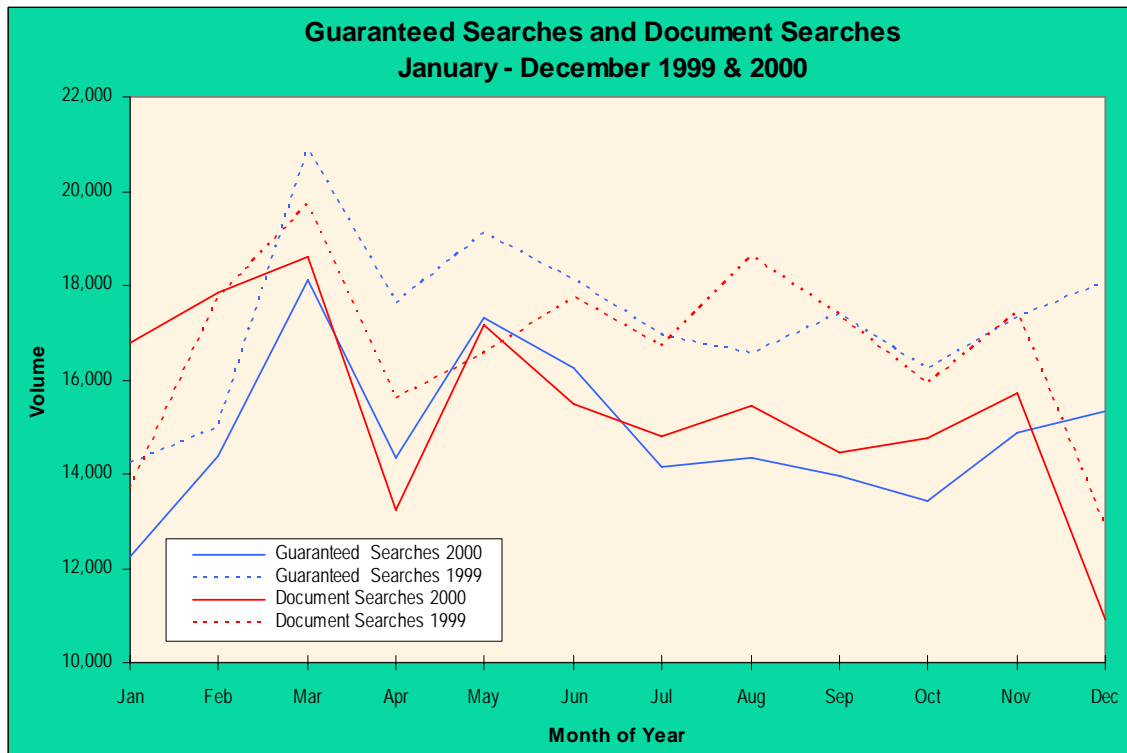
Graph 1



Graph 2



Graph 3



Graph 4

