

Quarterly Statistics

Operational Statistics July 2000 – June 2001

Contents

1. Land title document receipt volume comparisons
2. Land title plan lodgements and new title issues comparisons
3. Land title search activity volume comparisons
4. Land title issue/re-issue performance
5. Survey plan lodgements
6. Survey plan volumes lodged by accredited and non-accredited surveyors
7. Survey plan processing performance

**Table 1a – Land title document receipt volume comparisons
July - June periods 1999/00 and 2000/01**

	Transfers		Mortgages		Discharged Mortgages		Others		Total for Period		% Change
	99/00	00/01	99/00	00/01	99/00	00/01	99/00	00/01	99/00	00/01	
North Auckland	66,281	59,550	58,238	51,353	58,622	51,797	66,793	56,808	249,934	219,508	-12.2%
South Auckland	34,211	29,561	26,734	22,410	26,725	23,045	36,640	29,006	124,310	104,022	-16.3%
Gisborne	2,326	2,143	1,794	1,670	1,815	1,705	2,651	2,363	8,586	7,881	-8.2%
Taranaki	5,242	4,879	4,322	3,865	4,519	4,061	5,383	4,666	19,466	17,471	-10.2%
Hawke's Bay	8,306	7,774	6,442	5,884	6,499	6,111	8,521	7,644	29,768	27,413	-7.9%
Wellington	38,417	32,969	31,266	26,669	31,398	26,824	30,232	26,366	131,313	112,828	-14.1%
Nelson	5,608	4,178	4,008	2,792	4,119	2,923	6,645	4,730	20,380	14,623	-28.2%
Marlborough	3,352	2,989	2,350	2,113	2,430	2,189	4,965	4,070	13,097	11,361	-13.3%
Westland	1,018	989	716	601	712	652	1,404	1,394	3,850	3,636	-5.6%
Canterbury	27,787	25,611	23,479	22,527	23,021	20,736	32,902	23,330	107,189	92,204	-14.0%
Otago/Southland	15,947	16,527	11,102	12,108	11,212	11,559	16,831	11,804	55,092	51,998	-5.6%
TOTAL	208,495	187,170	170,451	151,992	171,072	151,602	212,967	172,181	762,985	662,945	-13.1%

The volume of land title documents received nationally during the 2000/01 financial year was about 13% lower than for 1999/00. However, for the April – June 2001 quarter the volume was only 0.8% lower than for the same period in 2000.

During the full 2000/2001 year, every office received fewer documents. Reductions in the larger volume offices ranged from 5.6% in Dunedin (Otago/Southland Land Districts) to 16.3% in Hamilton (South Auckland Land District).

The national volume of documents received was lower for ten months of the year than for the corresponding month a year earlier, the exceptions being April and June when marginally higher volumes were received.

See Graph 1 for monthly national document receipts during 1999/00 and 2000/01.

**Table 1b – Land title plan lodgements and new title issues comparisons
July - June periods 1999/00 and 2000/01**

	Title Plans Lodged		% Change	New Titles Issued		% Change
	99/00	00/01		99/00	00/01	
North Auckland	5,009	4,275	-14.7%	22,334	18,516	-17.1%
South Auckland	2,339	2,110	-9.8%	9,279	8,192	-11.7%
Gisborne	130	103	-20.8%	442	371	-16.1%
Taranaki	296	249	-15.9%	810	803	-0.9%
Hawke's Bay	451	408	-9.5%	1,379	1,139	-17.4%
Wellington	1,873	1,634	-12.8%	7,211	6,226	-13.7%
Nelson	397	303	-23.7%	1,441	1,284	-10.9%
Marlborough	360	329	-8.6%	914	780	-14.7%
Westland	80	79	-1.3%	336	375	11.6%
Canterbury	1,828	1,500	-17.9%	6,605	6,082	-7.9%
Otago/Southland	573	710	23.9%	2,232	3,035	36.0%
TOTAL	13,336	11,700	-12.3%	52,983	46,803	-11.7%

Land title plan lodgements nationally were 12.3% lower during 2000/01 than for 1999/00. Of the larger volume offices, Canterbury had 17.9% fewer lodgements, while North Auckland, Wellington and South Auckland were down by 14.7%, 12.8% and 9.8% respectively. Otago/Southland went against the trend, with an increase of 23.9% in plan lodgements.

New title issues nationally were down by 11.7% in 2000/01. North Auckland was down by over 17%, while Wellington, South Auckland and Canterbury were 13.7%, 11.7% and 7.9% lower respectively. Otago/Southland was again the exception among the larger offices, issuing 36% more new titles during the year.

See Graph 2 for monthly national volumes of title plan lodgements and new title issues during 1999/00 and 2000/01.

**Table 2 –Land title search activity volume comparisons
July - June periods 1999/00 and 2000/01**

	Title Searches			Guaranteed Searches			Document Searches			Total Searches % Change
	99/00	00/01	% Change	99/00	00/01	% Change	99/00	00/01	% Change	
North Auckland	285,026	269,297	-5.5%	72,957	67,022	-8.1%	70,072	66,795	-4.7%	-5.8%
South Auckland	128,072	122,675	-4.2%	28,943	26,914	-7.0%	27,191	25,379	-6.7%	-5.0%
Gisborne	10,933	10,339	-5.4%	1,801	1,870	3.8%	1,586	1,586	0.0%	-3.7%
Taranaki	23,649	23,226	-1.8%	2,889	3,037	5.1%	2,498	2,735	9.5%	-0.1%
Hawke's Bay	33,320	31,573	-5.2%	7,160	6,440	-10.1%	5,523	5,791	4.9%	-4.8%
Wellington	127,788	126,074	-1.3%	34,911	31,843	-8.8%	33,026	27,972	-15.3%	-5.0%
Nelson	22,702	18,360	-19.1%	4,466	3,756	-15.9%	5,970	5,432	-9.0%	-16.9%
Marlborough	15,378	13,807	-10.2%	2,690	2,652	-1.4%	4,202	3,288	-21.8%	-11.3%
Westland	7,004	6,569	-6.2%	634	656	3.5%	1,721	1,375	-20.1%	-8.1%
Canterbury	108,276	111,570	3.0%	26,871	24,619	-8.4%	33,369	27,005	-19.1%	-3.2%
Otago/Southland	76,305	90,856	19.1%	11,803	12,809	8.5%	12,835	12,059	-6.0%	14.6%
TOTAL	838,453	824,346	-1.7%	195,125	181,618	-6.9%	197,993	179,417	-9.4%	-3.8%

Total search volumes nationally during 2000/01 were 3.8% lower than for 1999/00. Document searches and guaranteed searches were down by 9.4% and 6.9% respectively, but title searches were down by less than 2%.

For the April – June 2001 quarter, total searches were 10.3% higher than for the same quarter in 1999/00. Guaranteed searches were up by 13%, title searches by 11.2% and document searches by 3.7%. However, the increases during this period may be largely attributable to the ease of **Landonline** searching, as very significant increases have been recorded in the offices that have converted to **Landonline**.

See Graph 1 for monthly national land title search volumes, and Graph 3 for monthly national guaranteed title and title document search volumes during 1999/00 and 2000/01.

**Table 3 – Land title issue/re-issue performance
April - June 2001**

Number of days	April			May			June		
	10	12	15	10	12	15	10	12	15
Standard (%)	50%	75%	95%	50%	75%	95%	50%	75%	95%
North Auckland	95%	97%	98%	96%	98%	99%	90%	92%	93%
South Auckland	36%	75%	88%	46%	71%	95%	47%	93%	97%
Gisborne	98%	99%	100%	44%	77%	90%	22%	62%	78%
Taranaki	91%	93%	97%	96%	98%	99%	93%	99%	99%
Hawke's Bay	87%	89%	95%	94%	99%	99%	96%	97%	98%
Wellington	7%	27%	72%	30%	37%	49%	66%	88%	93%
Nelson	13%	24%	33%	NA	NA	NA	NA	NA	NA
Marlborough	91%	94%	99%	25%	65%	84%	38%	50%	79%
Westland	82%	84%	84%	99%	100%	100%	81%	84%	87%
Canterbury	18%	18%	19%	47%	56%	68%	79%	83%	88%
Otago/Southland	48%	62%	78%	84%	87%	90%	88%	89%	89%

The performance for title issues/re-issues during the April – June 2001 quarter has continued to be affected by the conversion to **Landonline**. However, performance has improved significantly in the Christchurch and Dunedin offices where **Landonline** has become established. Other offices are in various stages of preparation for the changeover to the new system and, with the exception of Taranaki and Hawke’s Bay, have also been unable to consistently meet the timeliness standards for this activity.

**Table 4 – Survey plan lodgements
April - June periods 2000 and 2001**

	April			May			June			Total Quarter		
	2000	2001	% Change	2000	2001	% Change	2000	2001	% Change	2000	2001	% Change
North Auckland	382	319	-16.5%	505	402	-20.4%	470	410	-12.8%	1357	1131	-16.7%
South Auckland	176	154	-12.5%	238	242	1.7%	203	225	10.8%	617	621	0.6%
Gisborne	12	5	-58.3%	5	18	260.0%	15	6	-60.0%	32	29	-9.4%
Taranaki	27	24	-11.1%	36	39	8.3%	32	20	-37.5%	95	83	-12.6%
Hawke's Bay	35	36	2.9%	41	37	-9.8%	43	37	-14.0%	119	110	-7.6%
Wellington	126	125	-0.8%	184	166	-9.8%	178	151	-15.2%	488	442	-9.4%
Marlborough	20	29	45.0%	40	42	5.0%	31	22	-29.0%	91	93	2.2%
Westland	8	12	50.0%	8	20	150.0%	5	14	180.0%	21	46	119.0%
Canterbury/Nelson	171	162	-5.3%	198	166	-16.2%	193	193	0.0%	562	521	-7.3%
Otago/Southland	52	55	5.8%	81	94	16.0%	87	81	-6.9%	220	230	4.5%
TOTAL	1,009	921	-8.7%	1,336	1,226	-8.2%	1,257	1,159	-7.8%	3602	3306	-8.2%

Survey plan lodgements for the April – June 2001 quarter were down by 8.2% compared to the same quarter in 2000. Of the larger volume offices, changes ranged from a decrease of 16.7% in North Auckland, to an increase of 4.5% in Otago/Southland.

During the full 2000/2001 year, lodgements were 10.8% lower, with reductions of 16.1% in Canterbury/Nelson, 14.1% in North Auckland, 8% in South Auckland, and 7.5% in Wellington. However, plan lodgements in Otago/Southland rose by 5.7%.

See Graph 4 for monthly national survey plan lodgements and approvals during 1999/00 and 2000/01.

**Table 5 – Survey plan volumes lodged by accredited and non-accredited surveyors
April - June 2001**

	April				May				June				Total Quarter			
	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total
North Auckland	205	64.3%	114	35.7%	255	63.4%	147	36.6%	248	60.5%	162	39.5%	708	62.6%	423	37.4%
South Auckland	132	85.7%	22	14.3%	220	90.9%	22	9.1%	212	94.2%	13	5.8%	564	90.8%	57	9.2%
Gisborne	5	100.0%	0	0.0%	15	83.3%	3	16.7%	6	100.0%	0	0.0%	26	89.7%	3	10.3%
Taranaki	11	45.8%	13	54.2%	29	74.4%	10	25.6%	13	65.0%	7	35.0%	53	63.9%	30	36.1%
Hawke's Bay	19	52.8%	17	47.2%	20	54.1%	17	45.9%	21	56.8%	16	43.2%	60	54.5%	50	45.5%
Wellington	97	77.6%	28	22.4%	140	84.3%	26	15.7%	128	84.8%	23	15.2%	365	82.6%	77	17.4%
Marlborough	29	100.0%	0	0.0%	41	97.6%	1	2.4%	20	90.9%	2	9.1%	90	96.8%	3	3.2%
Westland	10	83.3%	2	16.7%	10	50.0%	10	50.0%	9	64.3%	5	35.7%	29	63.0%	17	37.0%
Canterbury/Nelson	152	93.8%	10	6.2%	152	91.6%	14	8.4%	171	88.6%	22	11.4%	475	91.2%	46	8.8%
Otago/Southland	44	80.0%	11	20.0%	64	68.1%	30	31.9%	54	66.7%	27	33.3%	162	70.4%	68	29.6%
TOTAL	704	76.4%	217	23.6%	946	77.2%	280	22.8%	882	76.1%	277	23.9%	2,532	76.6%	774	23.4%

For the April – June 2001 quarter 76.6% of all survey plans received were lodged by Accredited Surveyors. The figure for the same period in 2000 was 76.8%.

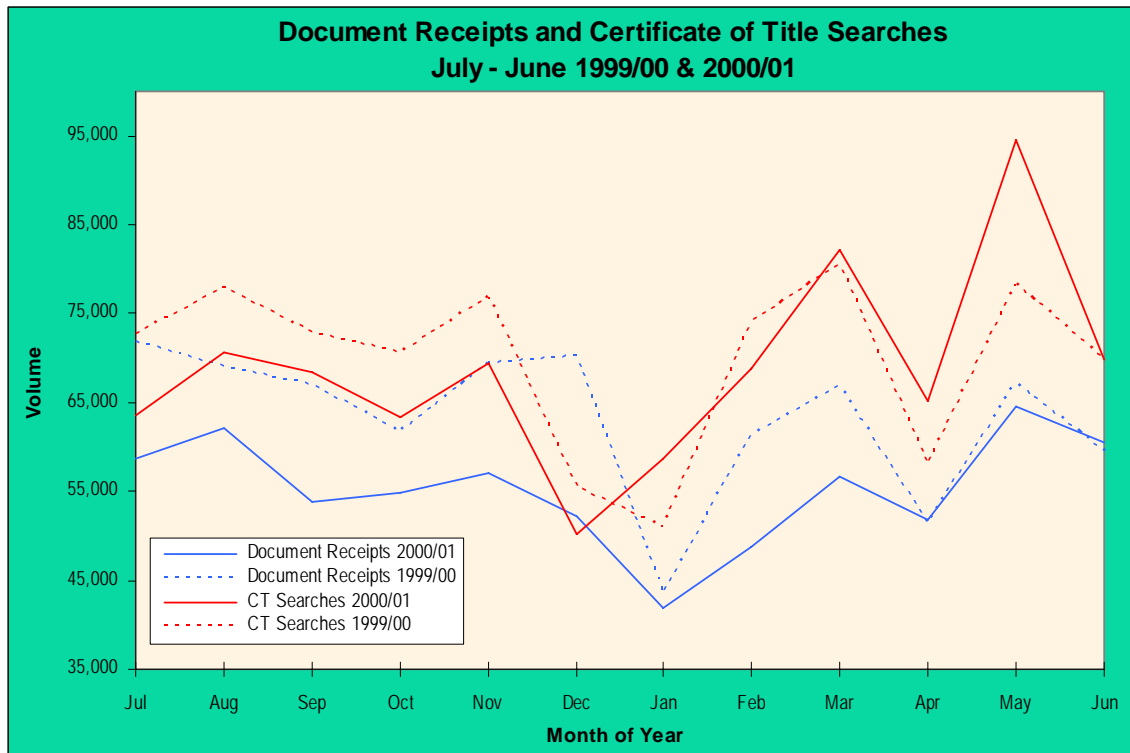
**Table 6 – Survey plan processing performance
April - June 2001**

Standard	Accredited Surveyors			Non-accredited Surveyors		
	90% processed in 10 working days			90% processed in 20 working days		
	April	May	June	April	May	June
North Auckland	94%	89%	90%	96%	96%	93%
South Auckland	98%	93%	87%	100%	97%	76%
Gisborne	100%	100%	100%	100%	100%	100%
Taranaki	100%	96%	93%	100%	100%	100%
Hawke's Bay	100%	100%	100%	100%	100%	95%
Wellington	86%	85%	89%	97%	91%	100%
Marlborough	46%	76%	69%	100%	75%	100%
Westland	100%	78%	100%	100%	100%	100%
Canterbury/Nelson	42%	43%	52%	25%	46%	71%
Otago/Southland	7%	17%	39%	27%	21%	57%
NATIONAL	65%	71%	73%	84%	88%	87%

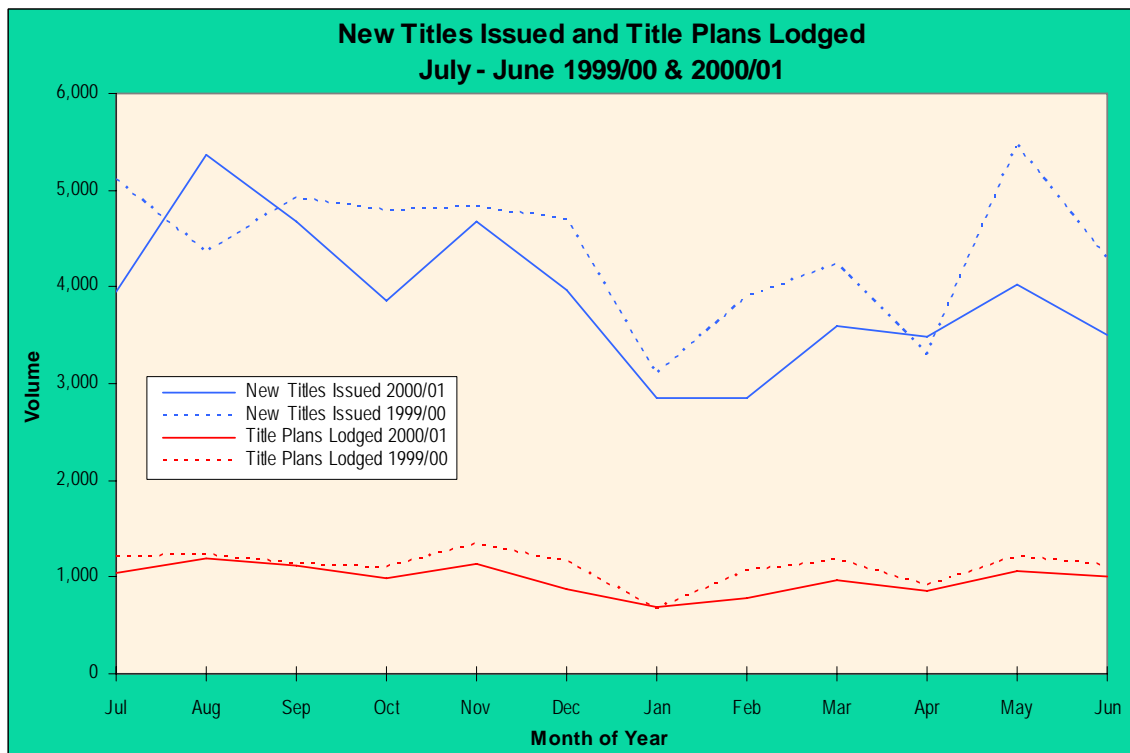
Note: The national performance is based on total plans processed - not on average individual office performance

Performance is steadily improving, but the conversion to **Landonline** has affected plan processing times in the South Island offices during the transition phase. Although preparing for conversion to **Landonline**, North Island offices have generally met the performance standards.

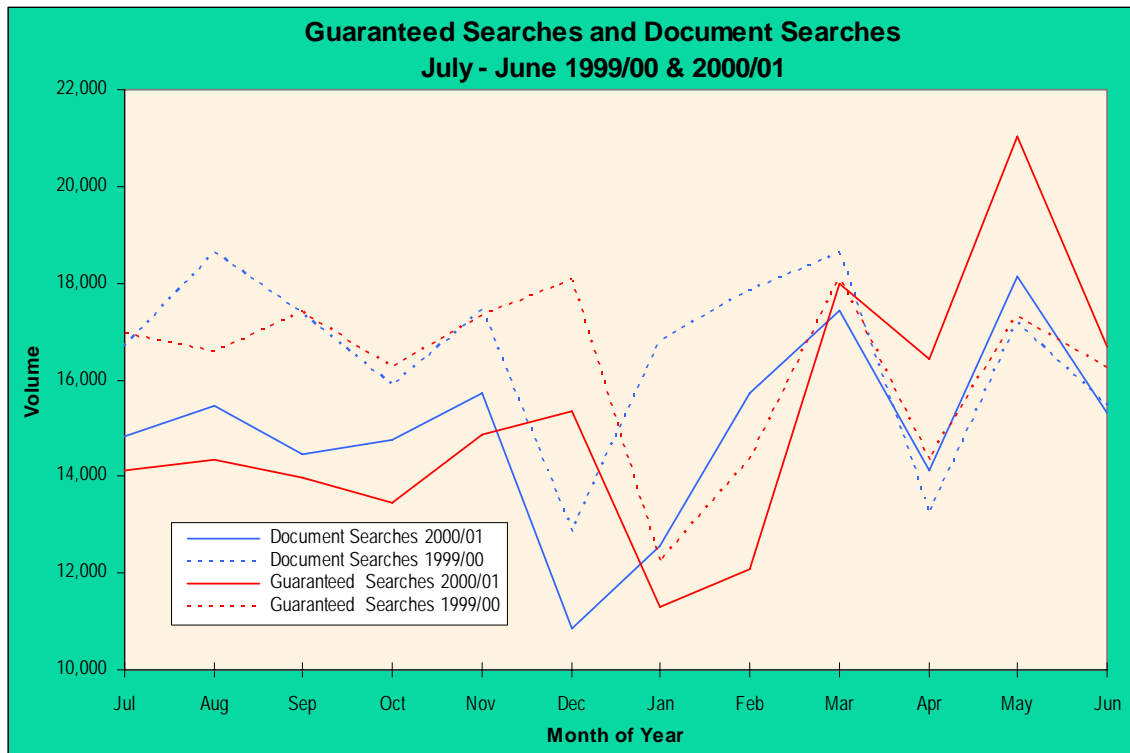
Graph 1



Graph 2



Graph 3



Graph 4

