

Quarterly Statistics

Operational Statistics July 2001 – December 2001

Contents

1. Land title document receipt volume comparisons
2. Land title plan lodgements and new title issues comparisons
3. Land title search activity volume comparisons
4. Land title issue/re-issue performance
5. Survey plan lodgements
6. Survey plan volumes lodged by accredited and non-accredited surveyors
7. Survey plan processing performance

Note: *The statistics reported in the following tables are in some instances not directly comparable on an office by office basis with previous reports. This is due to the closure of LINZ branch offices following the implementation of **Landonline**, and the resulting transfer of business from those offices to the parent regional office in Wellington, Christchurch or Dunedin. As implementation proceeds, the tables will show apparently abnormal decreases in branch office activity levels, with corresponding increases in regional office levels. This will continue until all LINZ branch offices are closed, with the five regional offices remaining.*

**Table 1a – Land title document receipt volume comparisons
July - December periods 2000 and 2001**

	Transfers		Mortgages		Discharged Mortgages		Others		Total for Period		% Change
	2000	2001	2000	2001	2000	2001	2000	2001	2000	2001	
North Auckland	29,874	32,883	25,619	28,162	25,940	28,163	30,444	27,699	111,877	116,907	4.5%
South Auckland	14,769	15,578	11,204	11,612	11,481	11,629	15,458	13,149	52,912	51,968	-1.8%
Gisborne	1,167	418	900	315	916	368	1,220	458	4,203	1,559	-62.9%
Taranaki	2,507	2,617	1,954	2,019	2,057	2,127	2,468	2,272	8,986	9,035	0.5%
Hawke's Bay	3,932	1,865	2,984	1,464	3,135	1,577	4,076	2,160	14,127	7,066	-50.0%
Wellington Christchurch Region	16,718	18,236	13,240	15,758	13,436	14,725	14,083	11,587	57,477	60,306	4.9%
Dunedin Region	7,855	9,047	5,859	6,162	5,459	5,958	6,049	7,473	25,222	28,640	13.6%
TOTAL	93,946	98,183	75,239	80,170	75,800	78,827	93,774	78,811	338,759	335,991	-0.8%

The volume of land title documents received nationally during July - December 2001 was 0.8% lower than for same period in 2000. Against the general trend, Auckland received 4.5% more documents, and Dunedin was up by 13.6% on relatively low volume. The closure of the Gisborne and Hawke's Bay offices during 2001 is reflected in their much lower volumes of receipts (and Wellington's increased volume) for the period.

See Graph 1 for monthly national document receipts during 2000 and 2001.

**Table 1b – Land title plan lodgements and new title issues comparisons
July - December periods 2000 and 2001**

	Title Plans Lodged		% Change	New Titles Issued		% Change
	2000	2001		2000	2001	
North Auckland	2,407	2,204	-8.4%	10,850	9,001	-17.0%
South Auckland	1,110	859	-22.6%	4,811	3,778	-21.5%
Gisborne	55	28	-49.1%	224	151	-32.6%
Taranaki	116	144	24.1%	424	322	-24.1%
Hawke's Bay	224	121	-46.0%	620	393	-36.6%
Wellington	852	803	-5.8%	3,456	2,867	-17.0%
Christchurch						
Region	1,211	1,038	-14.3%	4,663	4,280	-8.2%
Dunedin Region	355	393	10.7%	1,440	2,011	39.7%
TOTAL	6,330	5,590	-11.7%	26,488	22,803	-13.9%

Land title plan lodgements nationally were 11.7% lower during July - December 2001 than for the same period in 2000. Of the larger volume offices, South Auckland had 22.6% fewer lodgements, and North Auckland was down by 8.4%. Dunedin Region (Otago/Southland) and Taranaki had increases in plan lodgements of 10.7% and 24.1% respectively.

New title issues nationally were down by 13.9% during July - December 2001 compared to the same period in 2000. All of the large volume offices experienced significant reductions, and Dunedin was the only office to record an increase, with 39.7% more titles being issued during the period.

See Graph 2 for monthly national volumes of title plan lodgements and new title issues during 2000 and 2001.

**Table 2 – Land title search activity volume comparisons
July - December periods 2000 and 2001**

	Title Searches		% Change	Guaranteed Searches		% Change	Document Searches		% Change	Total Searches % Change
	2000	2001		2000	2001		2000	2001		
North Auckland	129,422	141,368	9.2%	32,561	37,430	15.0%	31,441	35,915	14.2%	11.0%
South Auckland	57,902	55,036	-4.9%	12,511	14,709	17.6%	12,049	11,607	-3.7%	-1.3%
Gisborne	5,013	3,120	-37.8%	942	490	-48.0%	807	419	-48.1%	-40.4%
Taranaki	11,183	13,258	18.6%	1,340	1,597	19.2%	1,184	1,862	57.3%	22.0%
Hawke's Bay	15,416	10,127	-34.3%	3,124	1,884	-39.7%	2,860	1,856	-35.1%	-35.2%
Wellington	61,764	59,165	-4.2%	15,262	15,260	0.0%	14,226	10,701	-24.8%	-6.7%
Christchurch										
Region	69,572	90,524	30.1%	15,624	17,258	10.5%	18,599	17,829	-4.1%	21.0%
Dunedin Region	35,226	47,937	36.1%	4,746	6,818	43.7%	4,940	7,499	51.8%	38.6%
TOTAL	385,498	420,535	9.1%	86,110	95,446	10.8%	86,106	87,688	1.8%	8.2%

Total search volumes nationally during July – December 2001 were 8.2% higher than for the same half-year in 2000. Guaranteed searches and title searches were up by 10.8% and 9.1% respectively, but document searches were up by only 1.8%.

There are indications that large increases in search volumes experienced by some offices could be attributable to the ease, and increasing use of **Landonline** searching.

See Graph 1 for monthly national land title search volumes, and Graph 3 for monthly national guaranteed title and title document search volumes during 2000 and 2001.

**Table 3 – Land title issue/re-issue performance
October - December 2001**

Number of days	October			November			December		
	10	12	15	10	12	15	10	12	15
Standard (%)	50%	75%	95%	50%	75%	95%	50%	75%	95%
North Auckland	85%	91%	96%	82%	93%	97%	64%	92%	97%
South Auckland	92%	94%	97%	79%	90%	97%	37%	43%	46%
Taranaki	94%	97%	98%	94%	96%	97%	92%	96%	98%
Hawke's Bay	5%	53%	58%	N/A	N/A	N/A	N/A	N/A	N/A
Wellington	11%	61%	82%	7%	9%	57%	11%	13%	15%
Christchurch Region	16%	17%	18%	14%	15%	17%	23%	24%	27%
Dunedin Region	87%	90%	93%	90%	93%	95%	69%	71%	73%

The performance for title issues/re-issues during the October – December 2001 quarter continued to be affected by the conversion to **Landonline**. Most offices were in various stages of implementation, or preparation for the changeover to the new system and, with the exception of North Auckland and Taranaki, have been unable to consistently meet the timeliness standards for this activity.

**Table 4 – Survey plan lodgements
October - December periods 2000 and 2001**

	October		% Change	November		% Change	December		% Change	Total Quarter		% Change
	2000	2001		2000	2001		2000	2001		2000	2001	
North Auckland	393	406	3.3%	495	461	-6.9%	382	351	-8.1%	1270	1218	-4.1%
South Auckland	188	244	29.8%	219	81	-63.0%	166	68	-59.0%	573	393	-31.4%
Taranaki	20	31	55.0%	28	32	14.3%	45	39	-13.3%	93	102	9.7%
Wellington Region	191	169	-11.5%	192	219	14.1%	199	147	-26.1%	582	535	-8.1%
Christchurch Region	226	217	-4.0%	224	221	-1.3%	161	146	-9.3%	611	584	-4.4%
Dunedin Region	66	68	3.0%	68	117	72.1%	63	53	-15.9%	197	238	20.8%
TOTAL	1,084	1,135	4.7%	1,226	1,131	-7.7%	1,016	804	-20.9%	3326	3070	-7.7%

Survey plan lodgements for the October – December 2001 quarter were down by 7.7% compared to the same quarter in 2000. Of the larger volume offices, changes ranged from a decrease of 31.4% in South Auckland to an increase of 20.8% in Dunedin.

See Graph 4 for monthly national survey plan lodgements and approvals during 2000 and 2001.

**Table 5 – Survey plan volumes lodged by accredited and non-accredited surveyors
October - December 2001**

	October				November				December				Total Quarter			
	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total	Accd	% of Total	Non-Accd	% of Total
North Auckland	291	71.7%	115	28.3%	320	69.4%	141	30.6%	255	72.6%	96	27.4%	866	71.1%	352	28.9%
South Auckland	198	81.1%	46	18.9%	77	95.1%	4	4.9%	62	91.2%	6	8.8%	337	85.8%	56	14.2%
Taranaki	23	74.2%	8	25.8%	21	65.6%	11	34.4%	29	74.4%	10	25.6%	73	71.6%	29	28.4%
Wellington Region	127	75.1%	42	24.9%	184	84.0%	35	16.0%	121	82.3%	26	17.7%	432	80.7%	103	19.3%
Christchurch Region	191	88.0%	26	12.0%	201	91.0%	20	9.0%	134	91.8%	12	8.2%	526	90.1%	58	9.9%
Dunedin Region	52	76.5%	16	23.5%	68	58.1%	49	41.9%	45	84.9%	8	15.1%	165	69.3%	73	30.7%
TOTAL	882	77.7%	253	22.3%	871	77.0%	260	23.0%	646	80.3%	158	19.7%	2,399	78.1%	671	21.9%

For the October – December 2001 quarter, 78.1% of all survey plans received were lodged by Accredited Surveyors. The figure for the same quarter in 2000 was 76.0%.

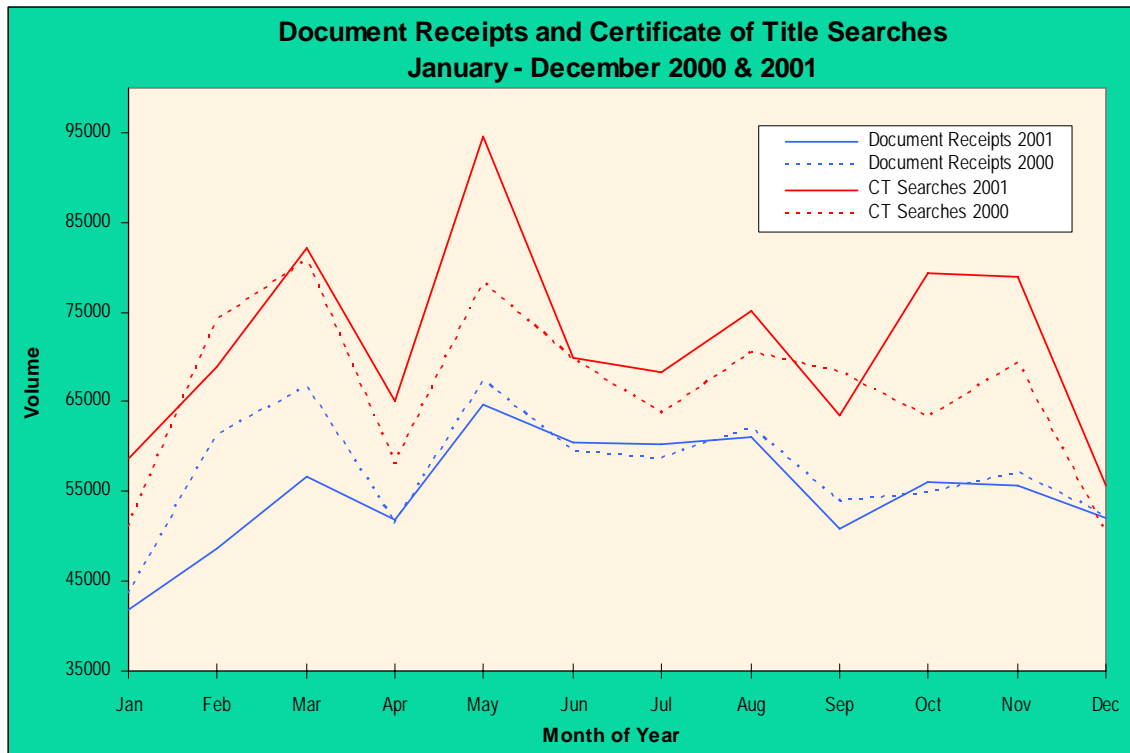
**Table 6 – Survey plan processing performance
October - December 2001**

Standard	Accredited Surveyors			Non-accredited Surveyors		
	90% processed in 10 working days					
	October	November	December	October	November	December
North Auckland	82%	78%	84%	75%	77%	73%
South Auckland	99%	83%	15%	100%	79%	70%
Taranaki	100%	100%	74%	100%	100%	100%
Hawke's Bay	8%	N/A	N/A	36%	N/A	N/A
Wellington	38%	68%	10%	72%	65%	10%
Christchurch Region	15%	19%	11%	26%	57%	20%
Dunedin Region	18%	3%	10%	53%	45%	27%
NATIONAL	54%	59%	40%	71%	70%	58%

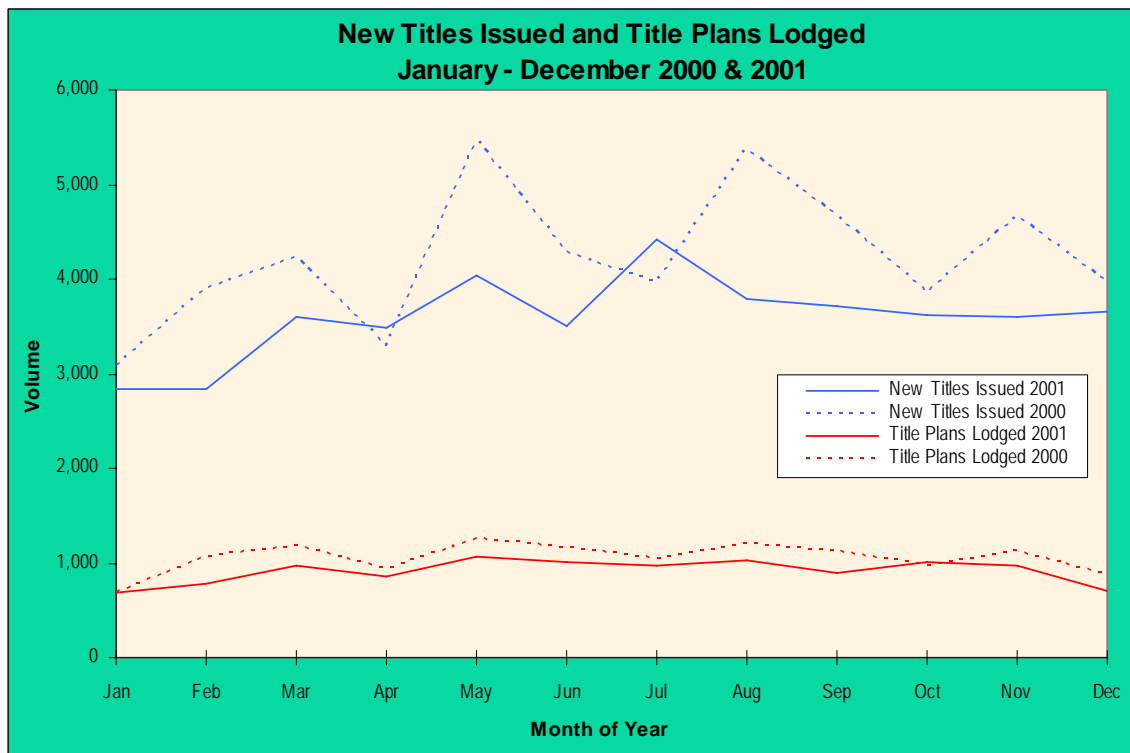
Note: The national performance is based on total plans processed - not on average individual office performance

Performance has been affected as further offices are converted to **Landonline**. No office has been able to consistently meet the timeliness performance standards.

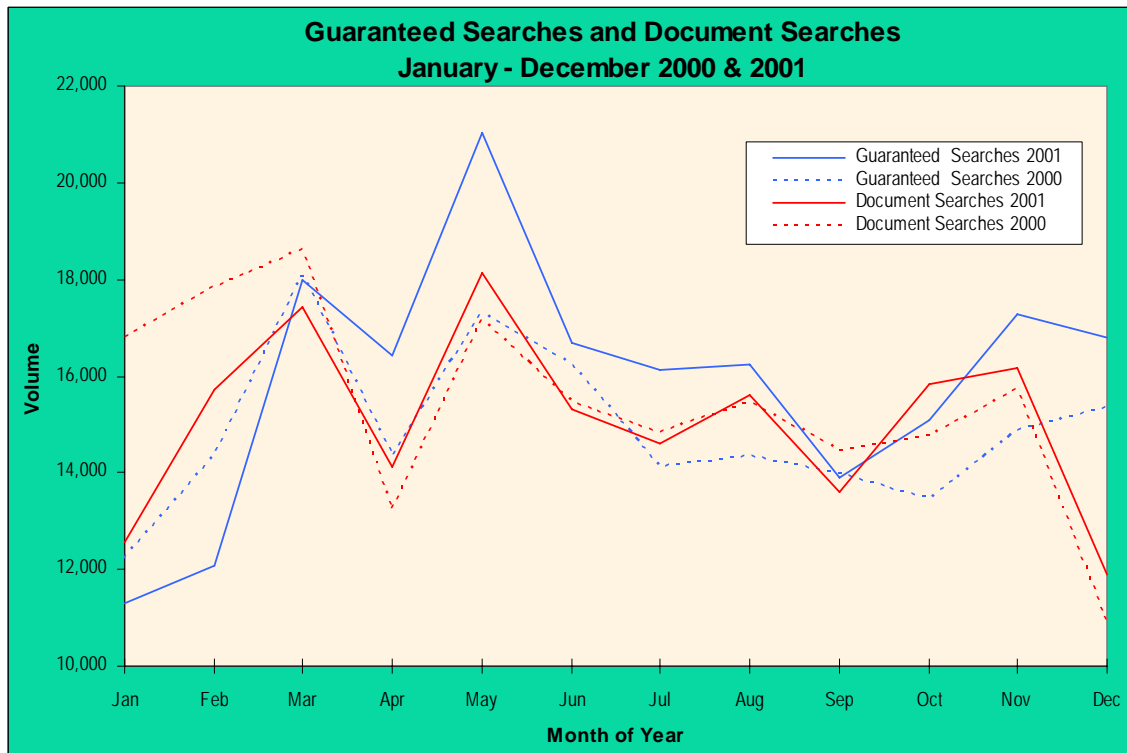
Graph 1



Graph 2



Graph 3



Graph 4

