

Quarterly Statistics

Operational Statistics July 2003 – December 2003

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These are the operational statistics nationally and for each processing centre. Figures for Land Districts (LDs) are rolled into the figures for each processing centre as follows:

Auckland – North Auckland LD

Hamilton – South Auckland and Taranaki LDs

Wellington – Wellington, Gisborne and Hawke's Bay LDs

Christchurch – Canterbury, Nelson, Marlborough and Westland LDs

Dunedin – Otago and Southland LDs

**Table 1 - Land title document lodgements - volume comparisons
July - December periods 2002 and 2003**

Region	Transfers		Mortgages		Discharged Mortgages		Others		Total for Period		
	2002/03	2003/04	2002/03	2003/04	2002/03	2003/04	2002/03	2003/04	2002/03	2003/04	% Change
Auckland	40,240	52,018	34,376	46,237	32,925	45,768	29,464	31,504	137,005	175,527	28.1%
Hamilton	22,443	27,411	16,975	21,151	16,624	21,005	15,848	16,192	71,890	85,759	19.3%
Wellington	19,392	27,014	15,731	22,568	15,675	22,554	14,373	17,271	65,171	89,407	37.2%
Christchurch	23,045	27,153	18,321	21,890	18,179	21,722	19,236	18,284	78,781	89,049	13.0%
Dunedin	14,544	12,448	9,978	8,903	10,278	8,931	10,015	8,116	44,815	38,398	-14.3%
TOTAL	119,664	146,044	95,381	120,749	93,681	119,980	88,936	91,367	397,662	478,140	20.2%

The volume of land title documents lodged nationally during the July – December 2003 year was 20.2% higher than for 2002.

See Graph 1 for monthly national title document lodgements during 2002 and 2003

**Table 2 – Land title plan lodgements and new title issues comparisons
July - December 2002 and 2003**

Region	Title Plans Lodged			New Titles Issued		
	2002/03	2003/04	% Change	2002/03	2003/04	% Change
Auckland	2,046	1,946	-4.9%	8,611	10,174	18.2%
Hamilton	1,138	1,200	5.4%	4,324	4,955	14.6%
Wellington	973	986	1.3%	2,848	4,026	41.4%
Christchurch	1,041	1,113	6.9%	5,533	4,951	-10.5%
Dunedin	457	500	9.4%	2,046	1,908	-6.7%
TOTAL	5,655	5,745	1.6%	23,362	26,014	11.4%

Land title plan lodgements nationally were 1.6% higher during January – December 2003 than for the 2002 year.

New title issues nationally were also higher, up by 11.4% during January – December 2003 compared to 2002. Decreases were recorded in Christchurch and Dunedin with Christchurch recording the largest decline at 10.5%.

*(Note however that the figures in the table do not precisely reflect the volume of physical new parcels created within each geographical region. Under **Landonline**, titles can be issued from any office throughout the country, regardless of where the transaction is lodged or the affected land is located.)*

See Graph 2 for monthly national volumes of title plan lodgements and new title issues during 2002 and 2003

**Table 3 – Survey plan volumes lodged in paper and electronic form
October - December 2003**

Region	October				November				December				Total Quarter			
	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total
Auckland	355	100.0%	0	0.0%	336	100.0%	0	0.0%	364	100.0%	0	0.0%	1,055	100.0%	0	0.0%
Hamilton	223	100.0%	0	0.0%	248	100.0%	0	0.0%	248	100.0%	0	0.0%	719	100.0%	0	0.0%
Wellington	166	100.0%	0	0.0%	181	100.0%	0	0.0%	173	100.0%	0	0.0%	520	100.0%	0	0.0%
Christchurch	208	94.1%	13	5.9%	175	92.1%	15	7.9%	178	87.7%	25	12.3%	561	91.4%	53	8.6%
Dunedin	106	100.0%	0	0.0%	91	100.0%	0	0.0%	102	100.0%	0	0.0%	299	100.0%	0	0.0%
TOTAL	1,058	98.8%	13	1.2%	1,031	98.6%	15	1.4%	1,065	97.7%	25	2.3%	3,154	98.3%	53	1.7%

Electronic lodgements using **Landonline** are less than expected as Customers are slow to pick up the new technology.

**Table 4 – Land title document volumes lodged in paper and electronic form
October - December 2003**

Region	October				November				December				Total Quarter			
	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total	Paper	% of Total	e-lodgmt	% of Total
Auckland	28,987	99.5%	156	0.5%	29,132	99.5%	141	0.5%	30,304	99.0%	292	1.0%	88,423	99.3%	589	0.7%
Hamilton	14,763	99.7%	38	0.3%	14,388	99.6%	64	0.4%	14,295	99.5%	79	0.5%	43,446	99.6%	181	0.4%
Wellington	14,966	98.6%	206	1.4%	14,506	97.8%	326	2.2%	14,542	98.4%	238	1.6%	44,014	98.3%	770	1.7%
Christchurch	14,745	98.9%	160	1.1%	13,622	98.9%	146	1.1%	15,555	98.6%	225	1.4%	43,922	98.8%	531	1.2%
Dunedin	6,082	99.7%	21	0.3%	6,457	99.5%	32	0.5%	6,963	99.5%	33	0.5%	19,502	99.6%	86	0.4%
TOTAL	79,543	99.3%	581	0.7%	78,105	99.1%	709	0.9%	81,659	98.9%	867	1.1%	239,307	99.1%	2,157	0.9%

Electronic lodgements using **Landonline** are less than expected as Customers are slow to pick up the new technology.

**Table 5 – Land title records supplied – volume comparisons
July - December periods 2002 and 2003**

Region	Cert. of Title Records Supplied			Guaranteed Title Records Supplied			Title Document Records Supplied			Total Records
	2002	2003	% Change	2002	2003	% Change	2002	2003	% Change	% Change
Auckland	232,840	303,802	30.5%	38,508	45,444	18.0%	45,370	60,467	33.3%	29.4%
Hamilton	95,851	127,518	33.0%	15,150	17,158	13.3%	20,240	24,349	20.3%	28.8%
Wellington	149,637	165,609	10.7%	25,930	23,898	-7.8%	28,442	28,736	1.0%	7.0%
Christchurch	106,915	148,541	38.9%	19,447	20,231	4.0%	28,579	31,843	11.4%	29.5%
Dunedin	55,954	65,217	16.6%	7,601	7,192	-5.4%	8,516	8,688	2.0%	12.5%
TOTAL	641,197	810,687	26.4%	106,636	113,923	6.8%	131,147	154,083	17.5%	22.7%

Total search volumes nationally during the July – December 2003 year were 22.7% higher than for 2002. There was an increase in all categories with certificate of title searches up by 26.4%, guaranteed searches up by 6.8% and document searches up by 17.5%.

There are strong indications that some of the increases in search volumes are attributable to the ease and increasing use of **Landonline** searching compared to paper records searching and the high volume of property sales.

See Graph 3 for monthly national certificate of title search volumes,
Graph 4 for monthly national guaranteed title, and
Graph 5 for document search volumes during 2002 and 2003

**Table 6 – Land title document processing performance
October - December 2003**

Region	October	November	December	Quarter
	% within 15 working days (standard is 90%)			
Auckland	96%	97%	97%	97%
Hamilton	98%	96%	98%	97%
Wellington	95%	98%	99%	97%
Christchurch	98%	94%	98%	97%
Dunedin	95%	97%	95%	95%
National	96%	96%	97%	97%

The performance for title document processing during the October – December 2003 quarter continued to improve, and the standard of 90% completed within 15 working days was met nationally and on a regional basis in every month of the quarter.

**Table 7 – Survey plan lodgements
October - December periods 2002 and 2003**

Region	October			November			December			Total Quarter		
	2002	2003	% Change	2002	2003	% Change	2002	2003	% Change	2002	2003	% Change
Auckland	444	355	-20.0%	447	336	-24.8%	391	364	-6.9%	1282	1055	-17.7%
Hamilton	232	223	-3.9%	239	248	3.8%	247	248	0.4%	718	719	0.1%
Wellington	193	166	-14.0%	180	181	0.6%	157	173	10.2%	530	520	-1.9%
Christchurch	202	221	9.4%	199	190	-4.5%	201	203	1.0%	602	614	2.0%
Dunedin	73	106	45.2%	87	91	4.6%	91	102	12.1%	251	299	19.1%
TOTAL	1,144	1,071	-6.4%	1,152	1,046	-9.2%	1,087	1,090	0.3%	3383	3207	-5.2%

Survey plan lodgements for the October – December 2003 quarter were down by 5.2% nationally, compared to the same quarter in 2002. Changes ranged from a decrease of 17.1% in Auckland, to an increase of 19.1% in Dunedin.

See Graph 6 for monthly national survey plan lodgements during 2002 and 2003

**Table 8 – Survey plan processing performance
October - December 2003**

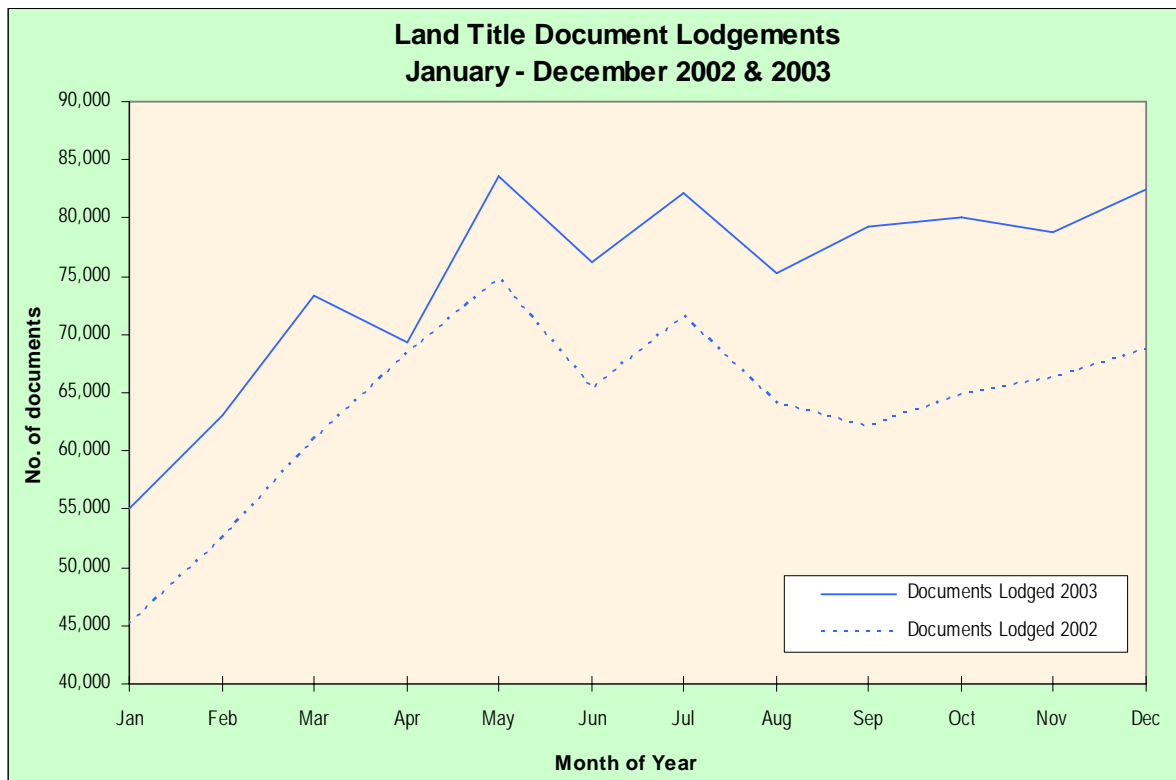
Region	PAPER LODGEMENT			
	October	November	December	Quarter
	% within 25 working days (standard is 90%)			
Auckland	92%	93%	96%	93%
Hamilton	97%	98%	96%	97%
Wellington	88%	92%	94%	91%
Christchurch	96%	98%	99%	98%
Dunedin	88%	69%	97%	87%
National	92%	93%	96%	94%

Region	ELECTRONIC LODGEMENT			
	October	November	December	Quarter
	% within 10 working days (standard is 90%)			
Auckland	-	-	-	-
Hamilton	-	-	-	-
Wellington	-	-	-	-
Christchurch	100%	87%	100%	96%
Dunedin	-	-	-	-
National	100%	87%	100%	96%

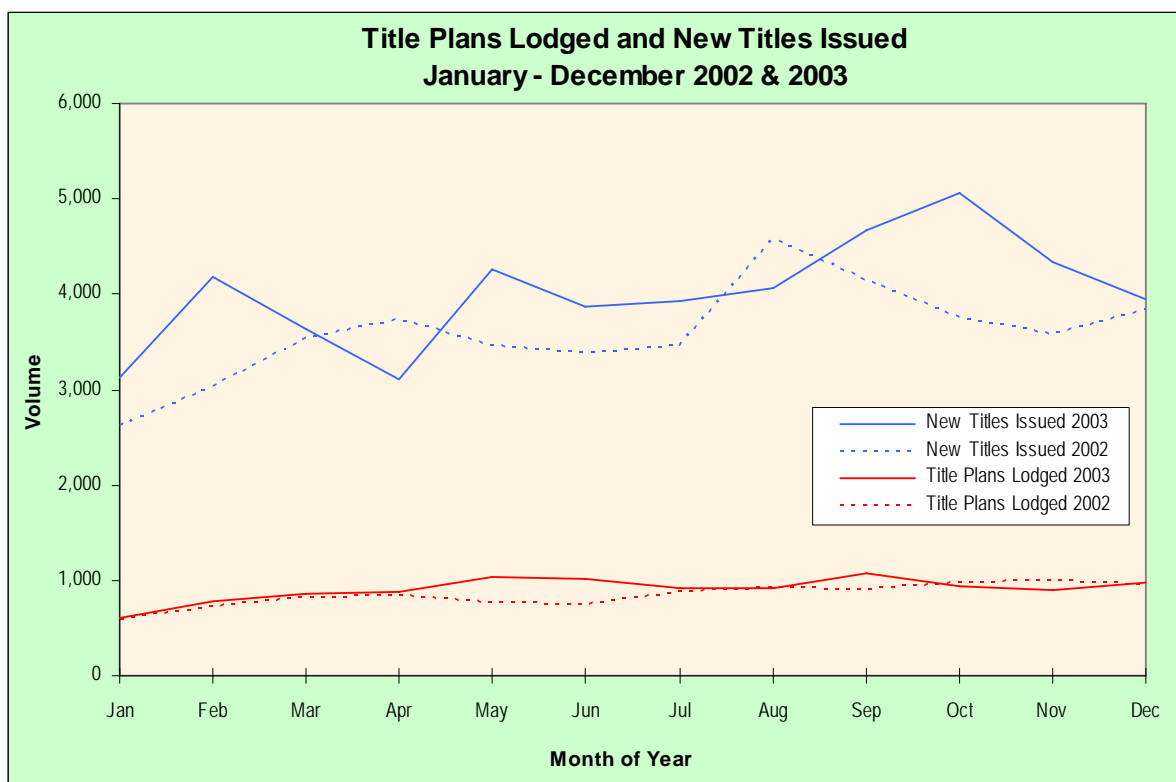
Landonline Stage II pilot commenced on 18 November 2002

The performance for survey plan processing for the October – December 2003 quarter continued to improve, with the standard of 90% of paper lodged plans completed within 25 working days was met nationally. For e-lodgements plans processed, the standard is 90% of plans lodged in electronic form are to be processed within 10 working days. This standard was met for 2 of the 3 months.

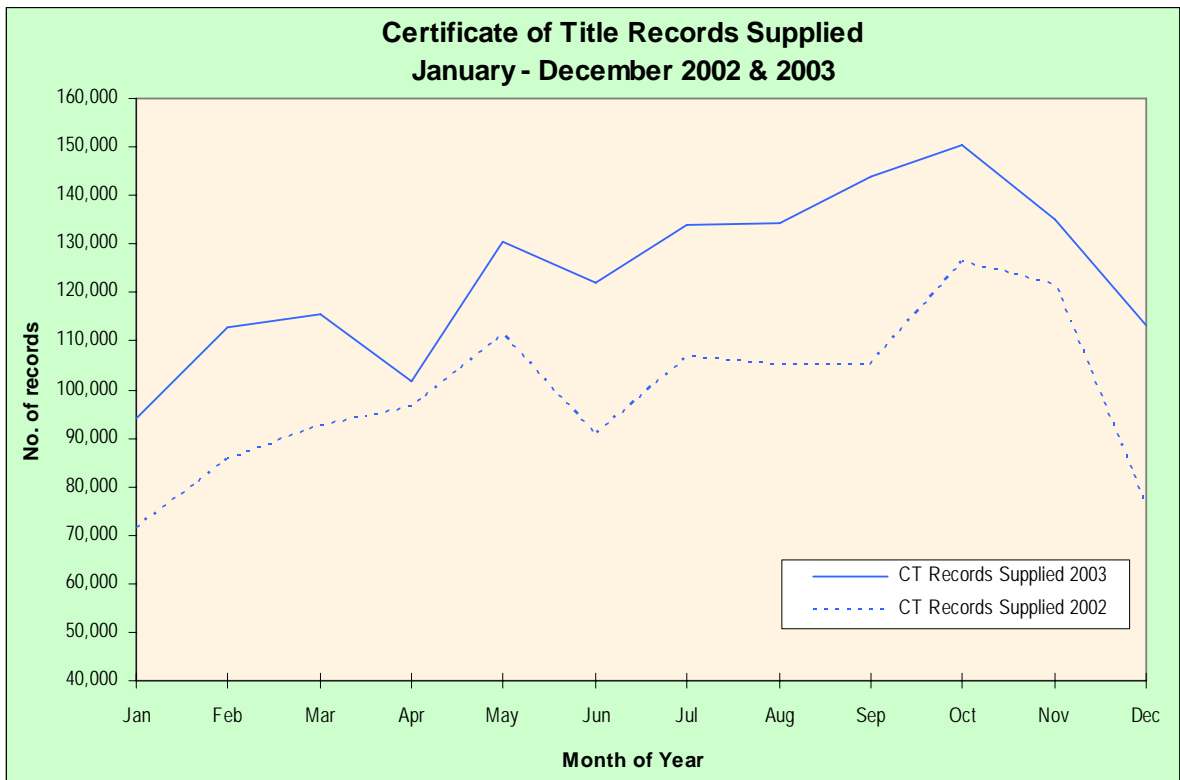
Graph 1



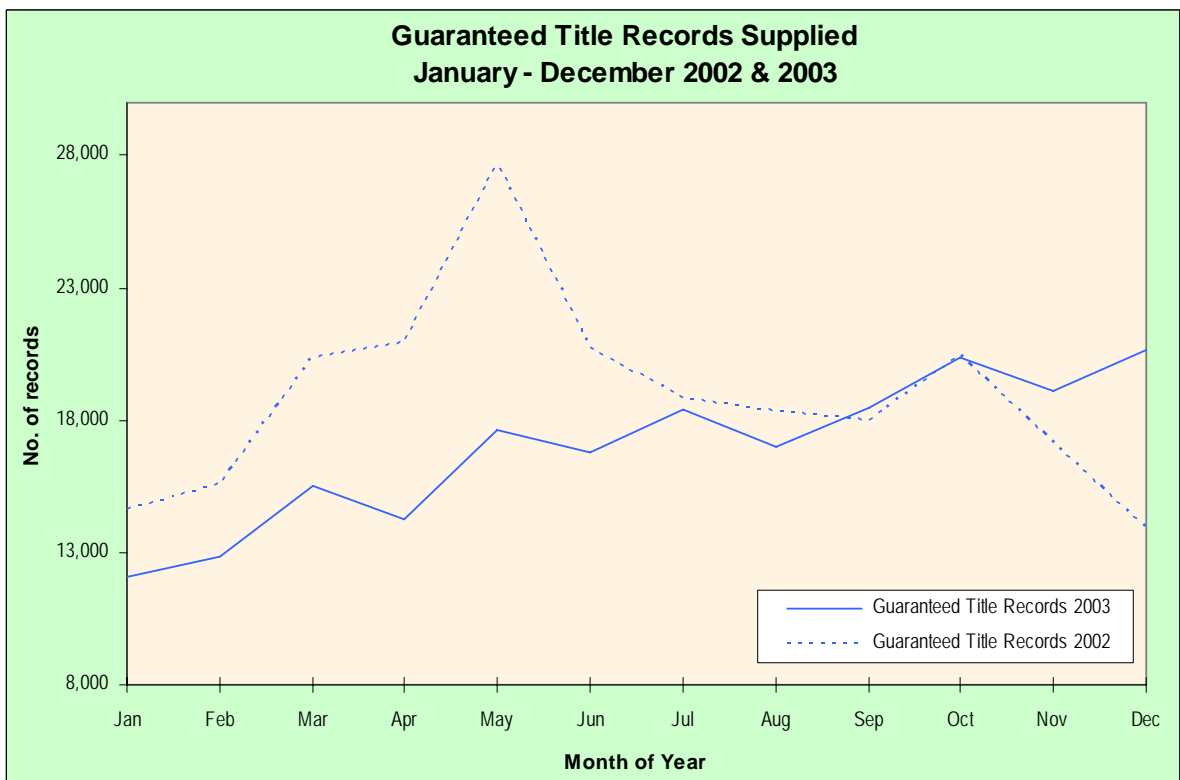
Graph 2



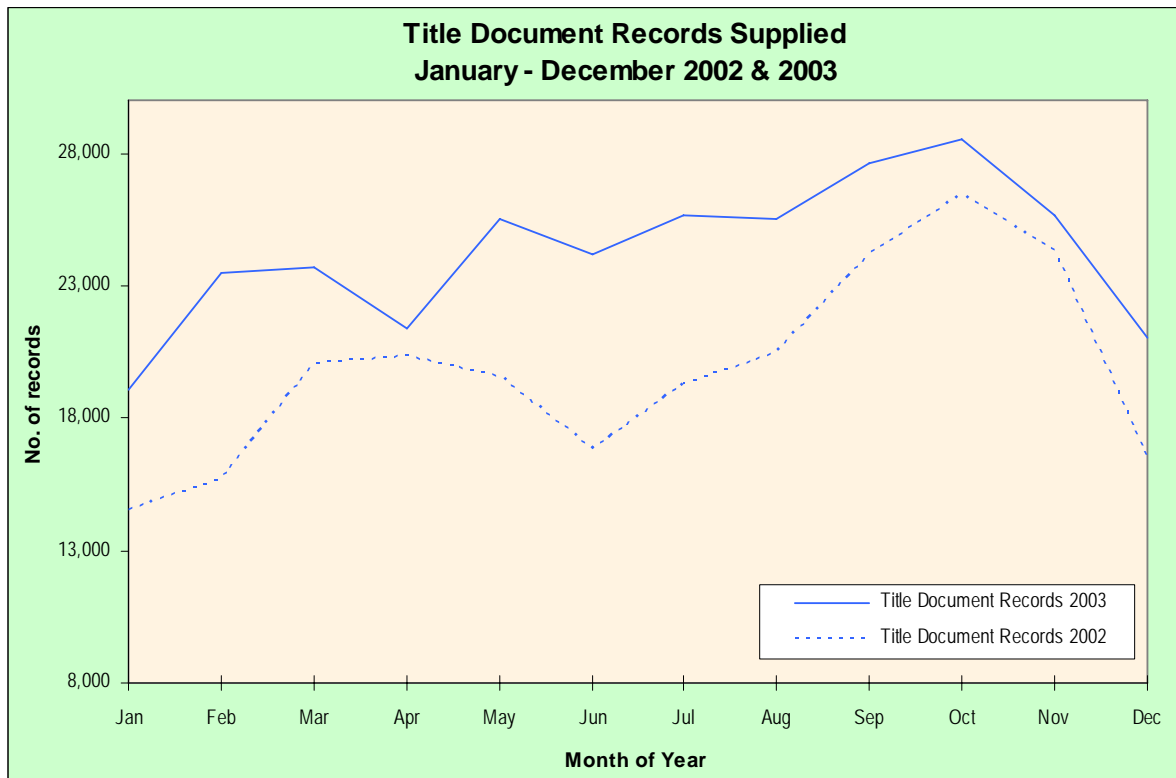
Graph 3



Graph 4



Graph 5



Graph 6

