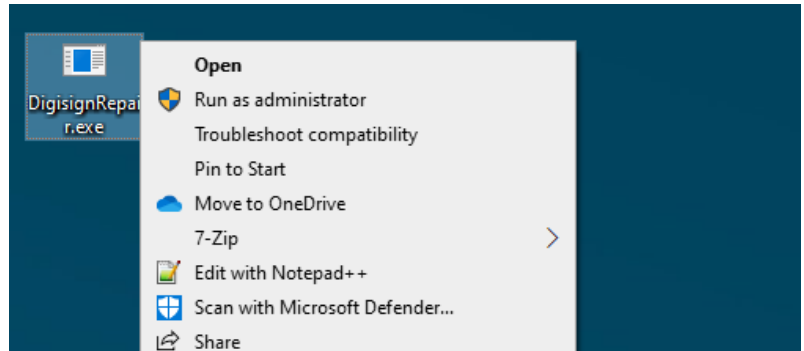


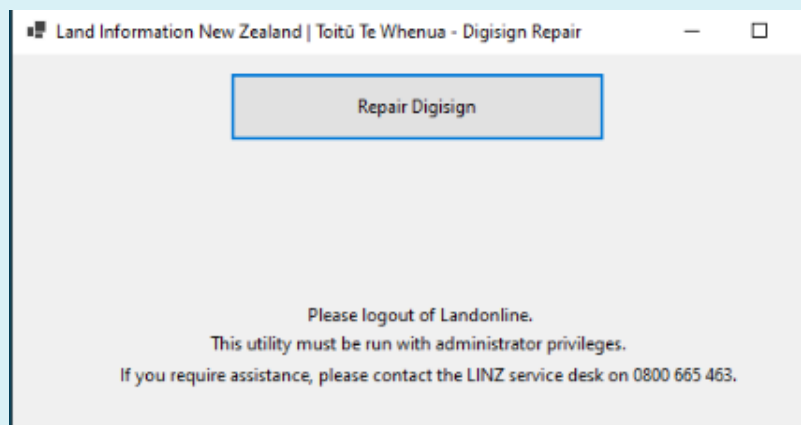
Digisign Repair Tool

Instructions

- 1) Once downloaded, right-click the repair tool and choose "Run as administrator"

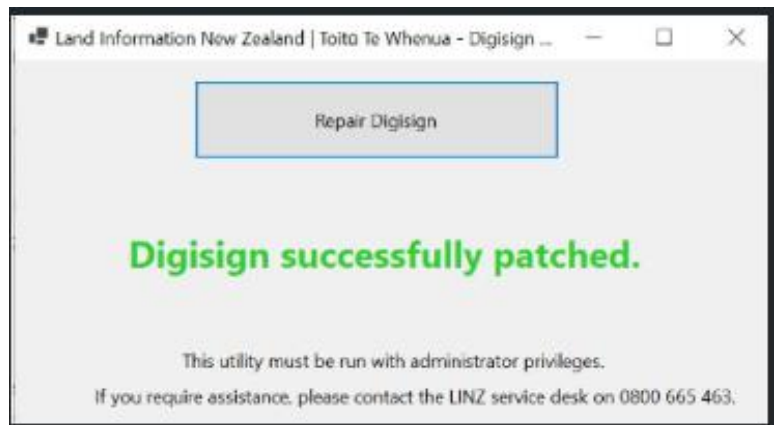


- 2) Click "Repair Digisign"



- 3) A message should appear saying "Digisign successfully patched."

This means the issue should now be resolved. Please open Landonline and try sign again.



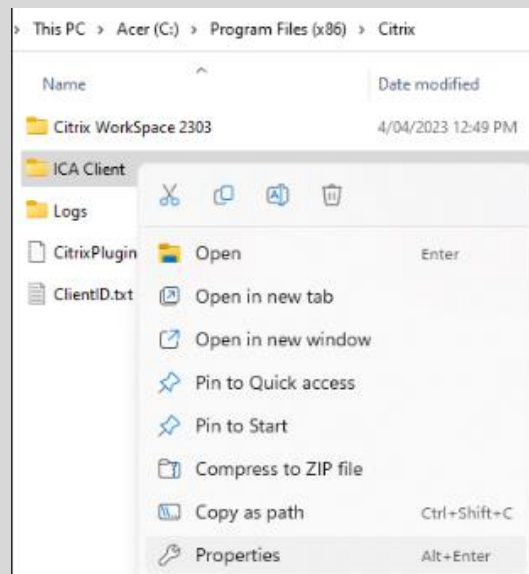
Note: If an error appears saying *insufficient privileges to patch* this can suggest the program was not run as administrator. If it has been run as administrator but it still appears please contact us on 0800 665 463



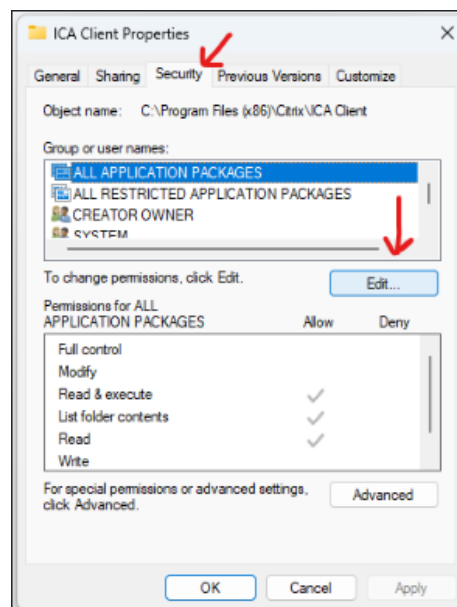
For IT/Admin: How to allow users to run the tool successfully without administrator rights

Note: The following will need to be performed by an administrator or a user with appropriate user access control.

1) Navigate to `C:\Program Files (x86)\Citrix\` and right click "ICA Folder", then choose "Properties" which will load the ICA Client folder properties.



2) Go to the "Security" tab in the ICA Client folder properties and press "Edit..."



3) Scroll down to the "Users" group in the top box. (or whichever group the user is assigned to)

4) Click "Full Control" under the "Permission for Users" which will result in all the boxes under the "Allow" section to appear ticked.

5) Click "OK"

The user should now be able to run the tool as a user successfully, without administrator rights whenever they get predefined message in the future.

