Citrix Workspace LTSR

Purpose Alert

Install the Citrix Software. This is essential software that enables you to connect to Landonline.

If you are installing Citrix on Citrix or Citrix on Terminal Services, please read:

- [Providing access to Landonline via Virtual Desktop (VDI) environments](#)
- [software installation instructions for Citrix and Terminal Services environments](#)

If you reinstall the Citrix software you will need to reinstall the Digisign software for signing to work, this includes automatic updates.
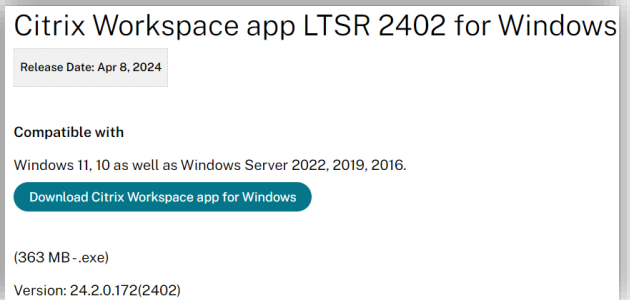
Warning: The Windows App Store version of Citrix Workspace is not recommended or supported. Digisign will not work with the App Store version.
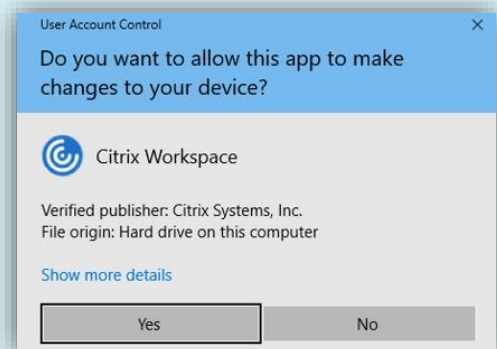
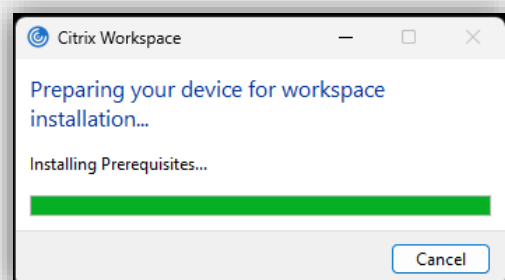## Installation Process

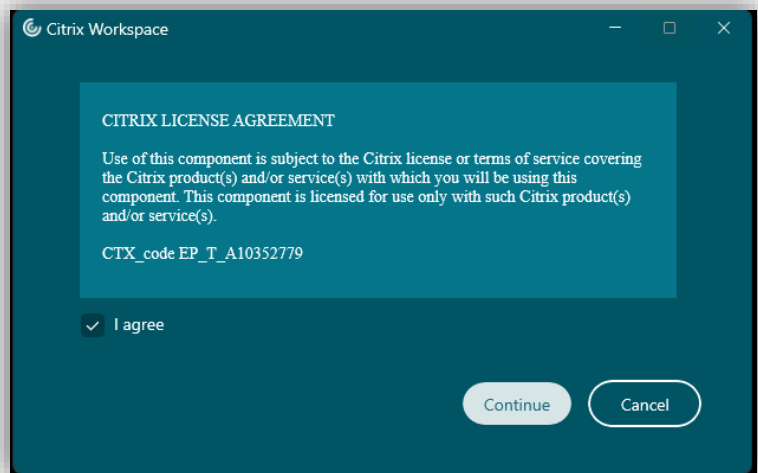| Steps	Screenshot
1) Click the "Download Citrix Workspace app for Windows" button to download. Once the download completes, launch the installer.	Citrix Workspace app LTSR 2402 for Windows Release Date: Apr 8, 2024 Compatible with Windows 11, 10 as well as Windows Server 2022, 2019, 2016. Download Citrix Workspace app for Windows (363 MB - .exe) Version: 24.2.0.172(2402)
2) The User Account Control prompt should appear once launched, click "**Yes**"	User Account Control Do you want to allow this app to make changes to your device? Citrix Workspace Verified publisher: Citrix Systems, Inc. File origin: Hard drive on this computer Show more details Yes No
3) Citrix may need to install Prerequisites, which may take some time dependent on your system. You will be taken to the next page automatically once completed.	Citrix Workspace Preparing your device for workspace installation... Installing Prerequisites... Cancel

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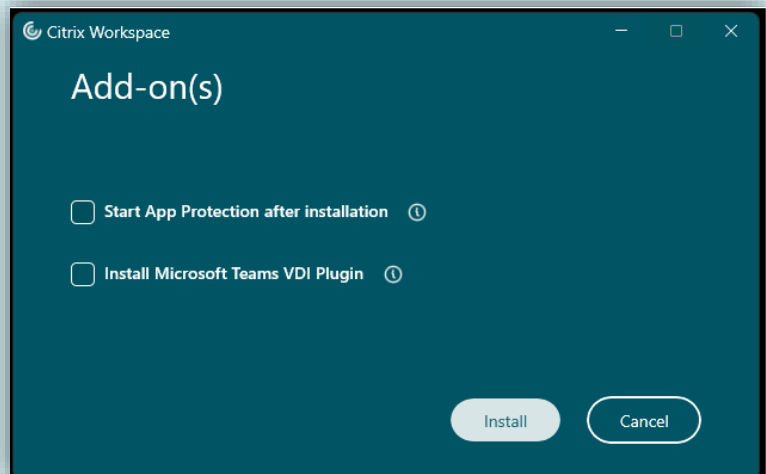**4)** A Welcome screen should appear.
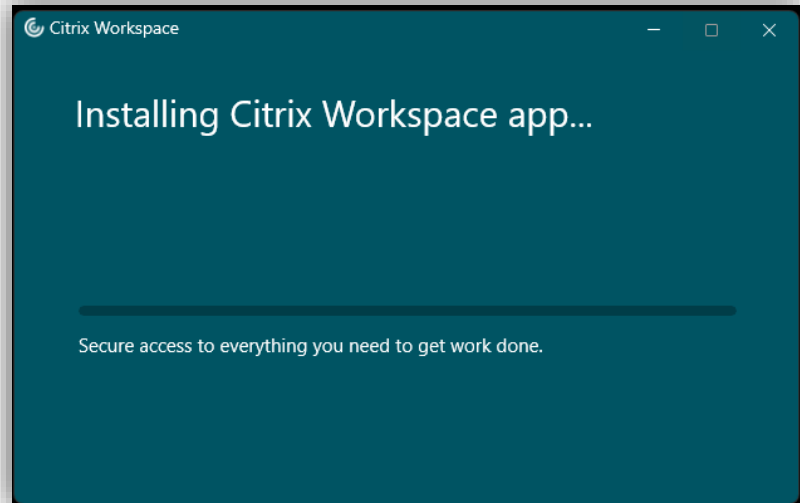
Click "**Continue**"

5) Select **"I agree"** followed by "**Continue**"

6) Landonline does not require the Add-ons to be enabled, so leave these unticked, and press "**Install**"

7) The installation should begin

8) Once the installation completes, Citrix Workspace should pop up on the screen asking for you to enter a Store URL or email address. Please do not enter any details and close the window using the **X** on the top right hand corner of the application.

9) The Citrix installation is now complete.