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Important:

This article was published on Tuesday, 10 December 2019 - 4:36pm. The information is accurate at the time and is used for reference purposes only.

For up-to-date information please [visit the Land Information New Zealand website \(http://www.linz.govt.nz\)](http://www.linz.govt.nz).



[Landwrap December 2019 \(/news/2019-12/landwrap-december-2019\)](/news/2019-12/landwrap-december-2019)

Issue 155

Welcome to the December edition of Landwrap.

Please take a moment to read some important pre-Christmas information including the Christmas hours for Landonline.

Wishing you all a safe and restful festive season and a happy New Year. Our next issue of Landwrap will be published in early February.

Landonline and customer support hours over the break

Please note that Landonline will not be available between 10pm Tuesday 24 December 2019 and 6am Friday 3 January 2020.

The Land Information New Zealand Hamilton and Christchurch counters will close at 3pm on 24 December and re-open at 9am on 3 January.

The contact centre will close at 5pm on 24 December and re-open again on 3 January.

Landonline outage via the LINZ website

Recently a digger went through a fibre optic cable in Courtenay Place Wellington, which severed LINZ's connection to our Data Centres including our 0800 phone line. The network outage meant that Landonline was unreachable from our LINZ website however remained available from the actual Landonline login page. We apologise for any inconvenience caused by this disruption. We are reviewing our network resilience so that in future we can withstand these types of failures or at worst only experience a small disruption. We were able to get an initial message out to Landonline users through the LINZ Facebook page, and then later by direct email.

The Land Transfer Tax Statement changes

You may have noticed some changes to the Land Transfer Tax Statement (LTTS) in Landonline, which reflect recent amendments to the Land Transfer Act 2017 (LTA).

- From 1 January 2020, the main home non-notifiable reason can no longer be selected at Q15 unless the transitional period applies.
- There is a new question 3B asking whether the transfer is a “main home transfer,” as defined in section 79(5) of the amended LTA. This question does not have to be completed before 1 January 2020.

The LTA amendments will apply from 1 January 2020, although there is a six month transitional period for transfers resulting from agreements entered into prior to 1 January 2020.

These changes mean that most people who transfer property – including those who are transferring their main home - will need to provide their IRD number and overseas tax residence information in their LTTS.

It is therefore suggested that conveyancers remind their clients to bring their IRD number with them when they are buying or selling any property.

To avoid mistakes, it is always best if your client brings in any official documentation from Inland Revenue which has both their name and IRD number on it. For example:

- A letter or statement from Inland Revenue or
- a print out from myIR or My KiwiSaver

Further information can be found in our [Tax Statement Changes article in the November edition of Landwrap \(//www.linz.govt.nz/news/2019-11/landwrap-november-2019#tax\)](https://www.linz.govt.nz/news/2019-11/landwrap-november-2019#tax).

[Amended Land transfer tax statement and notes \(//www.linz.govt.nz/land/land-registration/prepare-and-submit-your-dealing/land-transfer-tax-statements\)](https://www.linz.govt.nz/land/land-registration/prepare-and-submit-your-dealing/land-transfer-tax-statements)

Guidelines for Addressing In-fill Developments

Individual property addresses that can be readily and unambiguously identified and located are important for the delivery of goods and services, and crucial in an emergency.

In-fill development is rapidly becoming more common in both urban and rural areas. For in-fill, full adherence to the joint Australia/New Zealand standard on rural and urban addressing (AS/NZS 4819:2011) generally used by councils can require changes to existing addresses including road names, which has created concern amongst developers and also property owners not associated with the development.

Therefore the Surveyor-General has published new guidelines for councils to provide additional guidance and options for addressing in-fill developments. Using these guidelines should avoid, or at least minimise the need for renaming roads or renumbering properties in the future, without compromising the overall integrity and objectives of the addressing system.

They will also provide surveyors, developers and other members of the public with more information about addressing, and councils' addressing requirements.

The guidelines are freely available for download from the LINZ website:

- [Addressing standards and guidelines \(//www.linz.govt.nz/regulatory/property-addressing/addressing-standards-and-guidelines\)](http://www.linz.govt.nz/regulatory/property-addressing/addressing-standards-and-guidelines)
- [Guidelines for Addressing In-fill Developments 2019 - LINZ OP G 01245 \(//www.linz.govt.nz/regulatory/01245\)](http://www.linz.govt.nz/regulatory/01245)
- [Australian/New Zealand Standard for Rural and Urban Addressing AS/NZS 4819:2011 \(https://shop.standards.govt.nz/catalog/4819%3A2011%28AS%7CNZS%29/view\)](https://shop.standards.govt.nz/catalog/4819%3A2011%28AS%7CNZS%29/view)

Landonline Web Search Pilot

As part of the staged rebuild of Landonline, we recently completed our first external pilot with customers using and providing feedback on Landonline Web Search. This will replace the present e-Search function and is currently planned for release in June 2020. Advanced search functionality will be released progressively after the initial launch.

The pilot focused on a small group of 16 registered e-Search customers from five firms and entities ranging across finance, valuation, real estate, architectural and Territorial Authorities.

Landonline Web Search will:

- Enable you to search from any device that has access to the internet. You will not need specialist software or digital certificates.
- Enable you to search for a property on a map with aerial photography.
- Provide an improved address search function.

Customers were surveyed at the end of the pilot and commented on its ease of use, navigation and mobility. Feedback on the pilot has been positive, with one customer commenting that “the mobility now allows me to work from home or out in the field”.

Our next steps are to extend the pilot and gradually onboard more registered e-Search only customers. Between now and March 2020 we are planning to expand the pilot to up to 100 users. This will allow us to learn more about the registered Landonline Web Search and identify training needs before we work towards a full release.

If you have any questions about the Landonline Web Search, please contact RebuildingLandonline@linz.govt.nz (<mailto:RebuildingLandonline@linz.govt.nz>)



Image: Hannah Langton of Lifestyle Architectural Services holds the certificate acknowledging her as the first external user of Landonline Web Search

Engaging with survey software providers

From June 2020, LINZ will begin work on the second tranche of the Landonline rebuild. A key focus of this tranche will be developing features that will make the end-to-end processes for surveyors easier.

We're looking to help address some of the pain points that surveyors experience, where they often need to repeat the entry of data when moving between their survey software packages and Landonline. We have started engaging with survey software providers to understand their requirements and how we could work together to provide a better experience for surveyors. If you

would like to be involved in this process, please contact surveysoftware@linz.govt.nz (<mailto:surveysoftware@linz.govt.nz>).

Landonline Trusted Contacts

The start of a new year is a great time to review who is currently nominated as your trusted contact to ensure they are the appropriate person.

The Trusted Contact is the person in your firm who will be our primary contact for Landonline. Your Trusted Contact may be any member of the firm and does not have to be a Landonline user.

The Trusted Contact will:

- receive the digital certificate reference codes and give these to users
- approve the addition or reinstatement of users – a fee is charged for each approval
- approve the upgrade or addition of Landonline licences – a fee is charged for each approval.

The Trusted Contact can also:

- approve the closure of your firm's Landonline account
- approve changes to your firm's details, including the firm name
- request the removal of a user
- be contacted about a breach of Landonline Terms and Conditions
- acknowledge a firm wide breach of Landonline Terms and Conditions

To check who is currently nominated as the trusted contact for your firm, contact LINZ on 0800 665 463.

Make changes to the trusted contact roles by completing the [Change individuals details form](http://www.linz.govt.nz/land/landonline/change-your-details/change-individuals). (<http://www.linz.govt.nz/land/landonline/change-your-details/change-individuals>)

Are you still using Windows XP or Internet Explorer 7?

As part of security upgrades our Services provider has advised us that TLS 1.0 and TLS 1.1 will no longer be supported in 2020.

If still using TLS 1.0 or 1.1 from 1 January 2020, or any of the above software, you may find that you will need to upgrade to supported software in order to access Landonline.

[How to check if you are affected](https://www.bleepingcomputer.com/news/security/tls-10-and-tls-11-being-retired-in-2020-by-all-major-browsers/) (<https://www.bleepingcomputer.com/news/security/tls-10-and-tls-11-being-retired-in-2020-by-all-major-browsers/>).

Articles referenced within this issue
