

Call from Samuel Ames to Toitū Te Whenua Land Information New Zealand

February 13, 2023 10:26:45 AM

Contact centre CRM record:

Sender	✖ [i] Samuel Ames	Direction	Incoming
Recipient	✖ [i] Harsha Ben (Available)	STEP	---
Phone Number	✖ [s 9(2)(a)]	Complaints	<input type="checkbox"/>
Subject	✖ Call 2/13/2023, 10:27:28 AM Caveat RT 324880	Area	✖ [i] Dealing
Demand	We have recently registered a caveat 12659937.1 and want to get some information around the notice period the registered proprietor has to lapse the caveat	Detail	✖ [i] Requirements/ Processes
		Resolution Phone	✖ [i] Pass back

Description

Directed user to the website <https://www.linz.govt.nz/guidance/land-registration/land-registration-guide/caveats/lapsing-caveat-or-notice-claim>
Also adv TIR for further clarification

Summary of call:

Calling regarding a query regarding a caveat recently registered by Turner Hopkins, 12659937.1 and wanting to confirm the process.

The caveat has been registered at the date of the application, wanting to confirm whether there is a 10 working day time period in which the registered proprietor can object or raise a requisition or whether there is a further period in which they are sent a letter notifying them.

LINZ referred to the website page dealing with lapsing a caveat or notice of claim. If any further clarification needed, submit a Titles Information request for a Technical Advisor.

Released under the Official Information Act 1982

Call from Samuel Ames to Toitū Te Whenua Land Information New Zealand

February 13, 2023 10:34:51 AM

Contact centre CRM record:

Sender	* Samuel Ames	Direction	Incoming
Recipient	* Aleeshia Ferguson (Offline)	STEP	---
Phone Number	[s 9(2)(a)]	Complaints	<input type="checkbox"/>
Subject	* query update address for caveator	Area	* Dealing
Demand	I would like to request an address be updated for our client	Detail	* Requirements/ Processes
		Resolution Phone	* Request

Description

Advised to raise a Titles info request

Summary of call:

Wanted to request a change of service in respect of a caveat we have registered on behalf of a client.

Not something we can do over the phone. It will need to be done by email or raise a Titles Information request in Landonline. That will workflow through to our Technical Advisors and they will complete the request. It will have a request number to keep an eye on, it will take 5-6 working days to complete and you'll receive a response from them once they've been able to do that.

Released under the Official Information Act 1982