

Our Ref DOIA 24-046

Your Ref Official Information Act Request

8 September 2023

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Tēnā koe [REDACTED]

Response to your official information request

Thank you for your official information request received on 15 August 2023 for "Security Reports for the Barrett Street Nurses Home and Repair Reports from 15 February 2022 – 15 August 2023"

Please find enclosed the information requested:

- Security reports dating from 06 December 2021 – 20 August 2023
- Colliers Maintenance Ledger
- Work Request Report 26 July 2023

It is not possible to meet your request for 'the time frame from when a report is received to when the repairs to break in points are completed' because this data is not available. When a report of a break-in is received and damage is identified, the task of repairing the damage is sent directly to maintenance contractors from our property managers. Contractors will then action the repair, which may be as soon as possible or as part of the regular maintenance programme, depending on the severity of the damage.

In some instances where urgent works are required or the required cost is above the allocated monthly budget, the work is instructed separately (see Works Request Report 26 July 2023)

The 'Colliers Maintenance Ledger' attachment shows monthly repair costs dating back to February 2022. Please note the dates and descriptions are approximate in some instances but give an overview of each month's repairs. Pest control costs are fixed \$150/month so it can be determined that any fees above this relate to reactive or routine maintenance.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note, this response letter outlining our decision on your request, **with your personal details withheld**, and any attached documentation will be published on the Toitū Te Whenua Land Information New Zealand's website. This is likely to be published by 31 October 2023

Nāku noa, nā



Sonya Wikitera
Head of Crown Property

Proactive Release